We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: LOCKERBIE MANOR DATES: 27th - 29th JULY
NAME OF ACCOMMODATION: LOCKERBIE MANOR
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: 2 Fire Drill: 2
Room Allocation: Introductory Talk: 2
SECTION 3: Centre Facilities:
Pupil Accommodation: 3 Teacher Accommodation: 2
Washing & Toilet Facilities:2 Cleanliness / Hygiene:3
The Grounds: Catering:
Were there any accommodation problems? Window was alde to open
fully in one pupils room which could have been a problem
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?3

SECTION 4: Meals

- Incais
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches? N/A .
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
with the pupils and 8taps.
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment? 2/3
What were your pupil's favourite outdoor pursuits? Paddle boarding abselling - They emored everything
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? Welsuts, warrowed driving facilities

SECTION	6: Overall Assessment	\wedge	1 (3) A 6- 1	
Which asp	pect of your stay was most enjoyed	1? (1)	turties	
Which asp	pect of your stay was least enjoyed	1? lack	of sleep due to	
ove	pect of your stay was least enjoyed	U 222		
	ou rate the overall product on a val		ey basis?2	
Will you be	e considering a further visit with Ma	anor Adven	ture?	
Have you	any further general comments whi	ch vou feel	would be useful to us?	
Othor	recreational things	en. ta	blo tonnis tablo.	
Other recreational things eg table tennis table, table fortball etc - bats & balls etc to be collected				
	ception.			
Where did	you hear of Manor Adventure?	Ouline	J	
to fee	the reasons for choosing Manor A Like a holiday by if helded	Noventure?	far enough away e enough to get	
Which cent	tre did you visit last year?	OCKERB	IE MANOR	
What other	visits does your school organise?	USA	TRIP, SPAIN, LONDON	
SKIIN	G, THORPE PARK	PGL.	TRIP, SPAIN, LONDON	
SECTION	7			
-	ow of any other schools or colleag res in England, Scotland, Wales a			
Name:		Name:	şşş	
Address:	<u>3</u>	Address:		

manor adventure

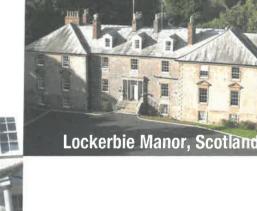
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

