We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL. PARTY LEADER:
CENTRE: Lockerbic Manar & DATES: 4th - 6th July NAME OF ACCOMMODATION: Manar Adventure
NAME OF ACCOMMODATION: Manor Adventure
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com? Haven't really used it. When I have it has been easy and useful. If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? Jone 4 years age
SECTION 2: Arrivals
General Welcome: 2 Fire Drill: 2
Room Allocation: 1 Introductory Talk: 2
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds: Catering: 2
were there any accommodation problems? Tu in teachers room no batteries and to makes buzzing noise (A6)
Standard of cleanliness / tidiness? (teacher & pupil) Execute
Standard of Furnishing? Nice in teacher norm. Pupil head squeaky and some uncomfortable

SECTION 4: Meals Were the meals of an adequate standard? Was there enough to eat? Ye.S. Were all dietary requirements catered for? How do you rate the packed lunches? Any other comments? **SECTION 5: Centre Staff & Outdoor Pursuits** How do you rate the Centre Staff / Instructors? Helpful: Professional: Which Instructors were motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment? What were your pupil's favourite outdoor pursuits? Are there any new outdoor pursuits you would like Manor Adventure to offer? Do you have any suggestions on how we could improve our product or outdoor pursuits? More discussion over course programme

	N 6: Overall Assessment		2 v	
	spect of your stay was most enjoyed			
	were other through			
	spect of your stay was least enjoyed			
	itina between d			
How do y	pecione but is ex	pensing	ey basis? 16 is a great	
	ne considering a further visit with Ma			
Th	any further general comments whic	ce su	ine clocks tell	
600	et times and	W.	s date activity	
Where did	d you hear of Manor Adventure?	art	groups.	
What were	e the reasons for choosing Manor A	dventure?	Grounds, range	
Which cer	ntre did you visit last year?Thi	s on		
What other	er visits does your school organise?	•••••	ser pursuit (45 18)	
SECTION	7			
-	now of any other schools or colleag ntres in England, Scotland, Wales a			
Name:		Name:	§	
Address:		Address:		
manor adventure				

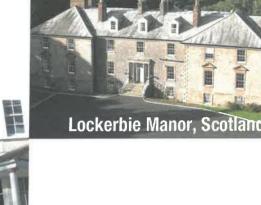
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

