We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.	
SCHOOL. PARTY LEADER:	
CENTRE: LOCKERBIE DATES: 6-8th JULY	
NAME OF ACCOMMODATION: LOCKERBIZ MONOR	
Please score on the following basis if not making any comment:  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor	
SECTION 1: Pre Arrival	
Did you find the brochure accurate and informative? 125. 2	
How could we improve our website, www.manoradventure.com?	
If you had a visit from one of our School Journey Advisors:	
Did he provide a fair description of our centre and product?	
How professional was the Presentation Evening?	at by
How did you rate our pre-visit administration?	the
Customer Services (Bookings, payments, support)? V6L9 Goo 2	
Operations (Rooming, outdoor pursuit programmes, support)?	
Preview visit to the centre?	
SECTION 2: Arrivals	
General Welcome: Sire Drill:	
Room Allocation: Introductory Talk:	
SECTION 3: Centre Facilities:	
Pupil Accommodation: 2	
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 3	
The Grounds: Catering: 4	
Were there any accommodation problems?\0	
Standard of cleanliness / tidiness? (teacher & pupil)	
Standard of Furnishing?	

	Were the meals of an adequate standard? ADEQUATE Perhaps more of a Selection needed Salad bar more regular.  Was there enough to eat? TES:
	Was the food served promptly? YES:
	Were all dietary requirements catered for? YES: Intal Confision  Over a child with allogies given wrong meal.  How do you rate the packed lunches?
at by	Any other comments? On one occassion the children were should a member of staf for being late for their evening meal thereof is was due to their activity finishing late and wasn't SECTION 5: Centre Staff & Outdoor Pursuits  SECTION 5: Centre Staff & Outdoor Pursuits
	How do you rate the Centre Staff / Instructors?
	Helpful: Professional:
	Which Instructors were motivating / clear / enthusiastic?  How do you rate the outdoor pursuits?
	How do you rate the outdoor pursuit equipment? Very good
	What were your pupil's favourite outdoor pursuits? Zip Wire Kayaking
	Are there any new outdoor pursuits you would like Manor Adventure to offer?
	Do you have any suggestions on how we could improve our product or outdoor pursuits?

		N 6: Overall Assessme		00 4		$\cap$			
	Which as	spect of your stay was m	ost enjoye	d? Chil	elren	loved	the		
	Pods	and the ac	cturtie	<u>`</u>					
	Which as	spect of your stay was le	ast enjoyed	17 Occe	MACO	lly lo	ng gaps		
		een activities	. Length	LS) a	cturk	is are	too Con		
and C	hildren How do y	became bared.  you rate the overall produ	uct on a val	lue for mon	ey basis?	3			
	Will you k	pe considering a further	visit with M	anor Adven	iture?le	Δ			
							(40)		
	Have you	any further general con							
	O.	ig staff to be mor	e aware	- of chi	laren	a Paul	ary reac		
9	Un ou	evening a hor		A		D To ta	e Childi		
verge	ac up to	one activities	*	o xag	and CN	ww.ren	bored.		
		d you hear of Manor Adv			D		°-1		
	What wer	e the reasons for choosi	ing Manor A	Adventure?	THEUZ	DLCLB	sit		
		ntre did you visit last yea			ε				
	What other visits does your school organise? Japa to museumo,								
	City 1								
	SECTION	7							
	-	now of any other schools ntres in England, Scotlar	_	-	-	erested in vis	siting any		
	Name:			Name:					
	Address:			Address:					
							***************************************		
	1	<b>m</b> i	anor ad	venture	<b>)</b>				

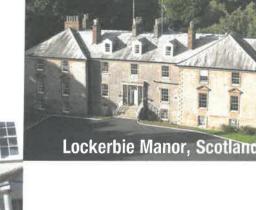
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

## manor adventure

## COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

