

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: Lockerbie DATES: 13-15 July '22
NAME OF ACCOMMODATION: Pod Village

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 2
How could we improve our website, www.manoradventure.com?
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A
How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? 2
Operations (Rooming, outdoor pursuit programmes, support)? 1
Preview visit to the centre? 1

SECTION 2: Arrivals

General Welcome: Excellent Fire Drill: Excellent
Room Allocation: 2 Introductory Talk: Excellent

SECTION 3: Centre Facilities:

Pupil Accommodation: 2 Teacher Accommodation: 1
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 1
The Grounds: 1 Catering: 2
Were there any accommodation problems? None

Standard of cleanliness / tidiness? (teacher & pupil) Excellent

Standard of Furnishing? Blinds in pupil pods would help in summer

SECTION 4: Meals

Were the meals of an adequate standard? Excellent
Was there enough to eat? More than enough
Was the food served promptly? Very promptly
Were all dietary requirements catered for? Yes
How do you rate the packed lunches? N/A
Any other comments? wider range of cereals/salads would be nice but otherwise great

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: Excellent Professional: Excellent
Which Instructors were motivating / clear / enthusiastic?
Niah, Scott, Tom, Chloe, Jac were all brilliant with our pupils
How do you rate the outdoor pursuits? Excellent
How do you rate the outdoor pursuit equipment? Excellent
What were your pupil's favourite outdoor pursuits? Blind Trail / climbing
Are there any new outdoor pursuits you would like Manor Adventure to offer? N/A
Do you have any suggestions on how we could improve our product or outdoor pursuits? N/A

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *The range of activities*

Which aspect of your stay was least enjoyed?

How do you rate the overall product on a value for money basis?

Very good value

Will you be considering a further visit with Manor Adventure?

Yes.

Have you any further general comments which you feel would be useful to us?

We are a tiny school with Year 3-6 in a class - so wud love to be able to bring 7yr olds.

Where did you hear of Manor Adventure? *Online search*

What were the reasons for choosing Manor Adventure? *Value, quality of*

provision, convenience of centre-based programme, good

presentation from Alessandro (3.) and massage from Dani on

Which centre did you visit last year? *N/A*

What other visits does your school organise?

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

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Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France