	We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.				
	SCHOOL PARTY LEADER:				
	CENTRE: Lockerbie pates: 23rd-25th Feb.				
	NAME OF ACCOMMODATION: Man hause				
	Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor				
	SECTION 1: Pre Arrival				
	Did you find the brochure accurate and informative?				
	How could we improve our website, www.manoradventure.com?				
	Very clear				
	If you had a visit from one of our School Journey Advisors:				
	Did he provide a fair description of our centre and product?				
	How professional was the Presentation Evening?				
	How did you rate our pre-visit administration?				
	Customer Services (Bookings, payments, support)? V. helpful				
	Operations (Rooming, outdoor pursuit programmes, support)? Vinformative				
	Preview visit to the centre?				
	SECTION 2: Arrivals				
	General Welcome: V. accomodating Fire Drill: V. Clear				
	Room Allocation: Great Introductory Talk: V. clear				
	SECTION 3: Centre Facilities:				
	Pupil Accommodation: (avely Teacher Accommodation: FantaStile				
	Washing & Toilet Facilities: Fantasti'C Cleanliness / Hygiene: Great				
	The Grounds: Well kept Catering: Range of options				
	Were there any accommodation problems?				
	Standard of cleanliness / tidiness? (teacher & pupil)				
9					
4.0	Standard of Furnishing? Great				

SECTION 4: Meals

VEVITOR TORONS
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for? Y65
How do you rate the packed lunches? 1/Q
Any other comments? N/a
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Very Professional: Majority were outstanding Which Instructors were motivating / clear / enthusiastic? Will, Tegan, Scott, Holly
How do you rate the outdoor pursuits? V. Varied
How do you rate the outdoor pursuit equipment? V. 50fC
Nhat were your pupil's favourite outdoor pursuits? Fencing, rock climbing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
We law aur stay thank you for everything!

	N 6: Overall Assessment		10
Which as	spect of your stay was most enjoy	ed?V	arganisel (4)
Which as	spect of your stay was least enjoye	od?	(a
How do y	you rate the overall product on a v	alue for mon	ey basis?
Will you l	be considering a further visit with f	Manor Adver	nture? Yes
N. (1) (1) (1) (1) (1)	any further general comments wi		
What wer	d you hear of Manor Adventure? re the reasons for choosing Manor	Adventure?	Been before as
M/high og	Orany tool tiply you bib orte		
What other	ntre did you visit last year? er visits does your school organise	7 P6	* P7 residentials
SECTION	17		
	now of any other schools or collect ntres in England, Scotland, Wales		
Name:		Name:	
Address:		Address:	
	1.00		

manor adventure

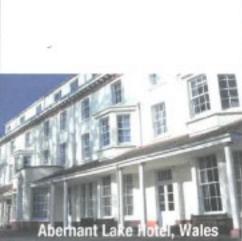
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

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COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

