

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: LOCKHOBIE DATES: 18.02.22

NAME OF ACCOMMODATION: POO VILLAGE 1

Please score on the following basis if not making any comment:
1 - Excellent (2) Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES

How could we improve our website, www.manoradventure.com?

N/A

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? VERY GOOD

Operations (Rooming, outdoor pursuit programmes, support)? VERY GOOD

Preview visit to the centre? /

SECTION 2: Arrivals - ALL

General Welcome: V. GOOD Fire Drill: V. GOOD

Room Allocation: V. GOOD Introductory Talk: VERY GOOD

SECTION 3: Centre Facilities:

Pupil Accommodation: GOOD Teacher Accommodation:

Washing & Toilet Facilities: VERY GOOD Cleanliness / Hygiene: VERY GOOD

The Grounds: VERY GOOD Catering: GOOD

Were there any accommodation problems? NONE - BUT A COMMUNAL

AREA FOR THE KIDS WOULD BE GOOD.

Standard of cleanliness / tidiness? (teacher & pupil) VERY GOOD

Standard of Furnishing? POOR COULD DO WITH SOMEWHERE

FOR CHILDREN TO SORT CLOTHES.

SECTION 4: Meals

Were the meals of an adequate standard? YES - BREAKFAST EXCELLENT!

Was there enough to eat? YES

Was the food served promptly? YES

Were all dietary requirements catered for? YES

How do you rate the packed lunches? N/A

Any other comments? STAFF WERE GREAT AT ACCOMMODATING

OUR PICKY EATERS - THANK YOU!

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 2

Which Instructors were motivating / clear / enthusiastic?

MOSTLY - SOME WERE EXCELLENT. OTHERS WERE

SO.

How do you rate the outdoor pursuits? BLAT FACE OF ACTIVITIES -

COULD DO WITH WORK AT SOME SO PUPILS GOT TIME TO DEVELOP SKILLS RATHER THAN JUST A QUICK TRY.

How do you rate the outdoor pursuit equipment? VERY GOOD. (SEE BELOW)

ARCHERY - LOT OF WAITING ~ 6 ZIP-WIRE ~~TEAM~~

What were your pupil's favourite outdoor pursuits? HIGH KAYAKING,

Are there any new outdoor pursuits you would like Manor Adventure to offer?

FULL SCHOOL ^{GET} EVENING ACTIVITIES, - EG ~~DIS~~ WIDE GAMES,

Do you have any suggestions on how we could improve our product or outdoor pursuits?

GLIDER AVAILABILITY OF WATERSKIS + BOOB KILKIDSTO

BORROW.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Acc.*

Which aspect of your stay was least enjoyed? *N/A*

How do you rate the overall product on a value for money basis? *1*

Will you be considering a further visit with Manor Adventure? *Yes*

Have you any further general comments which you feel would be useful to us?

You are doing a great job.

Where did you hear of Manor Adventure? *Web ~~page~~*

What were the reasons for choosing Manor Adventure? *Different -*

Which centre did you visit last year? *N/A*

What other visits does your school organise? *Trips Abroad*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: *N/A.* Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France