

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER
CENTRE: LOCKERSBIE MANOR DATES: 6th-8th April
NAME OF ACCOMMODATION: MANOR FLOOR B

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? EXCELLENT
How could we improve our website, www.manoradventure.com?

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? ONLINE & YES
How professional was the Presentation Evening? EXCELLENT

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 1
Operations (Rooming, outdoor pursuit programmes, support)? 1
Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1
Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1
Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1
The Grounds: 1 Catering: 1
Were there any accommodation problems? NO PROBLEMS

Standard of cleanliness / tidiness? (teacher & pupil) 1

Standard of Furnishing? COUPLE OF SQUEAKY BUNK BEDS
BUT APART FROM THAT EXCELLENT

SECTION 4: Meals

Were the meals of an adequate standard? 1
Was there enough to eat? 1

Was the food served promptly? 1

Were all dietary requirements catered for? 1, IMPRESSED WITH THE
PUPIL CARDS

How do you rate the packed lunches? WE DIDN'T HAVE ANY PACKED
LUNCHES

Any other comments? GREAT SELECTION FOR PUPILS & THEY
ALL LOVED THE FOOD

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

JACK, CHLOE, JOE, BEN, ROSIE
JOE WAS GOOD FUN

How do you rate the outdoor pursuits? REALLY ENGAGING & ENTERTAINING,
PUPILS LEARNING LOADS OF NEW SKILLS

How do you rate the outdoor pursuit equipment? TOP QUALITY & SAFE
AS EXPECTED

What were your pupil's favourite outdoor pursuits? OBSTACLE COURSE, KAYAK
ZIP WIRE, ABSEIL

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?
SURVIVAL COULD BE MORE EXCITING, LOT OF WAITING TIME AT
ARCHERY & RIFLES

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? EXCELLENT & HELPFUL STAFF

Which aspect of your stay was least enjoyed? WAITING FOR SHOWERS

How do you rate the overall product on a value for money basis? REALLY GOOD

VALUE FOR MONEY

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us?

REALLY IMPRESSED BY STAFF AND THE CENTRE

Where did you hear of Manor Adventure? HEAD TEACHER HAD BEEN PREVIOUS

What were the reasons for choosing Manor Adventure? GOOD VALUE AND

HAPPY FROM PREVIOUS EXPERIENCE

Which centre did you visit last year? LOCKERBIE MANOR

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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COURSE REPORT FORM

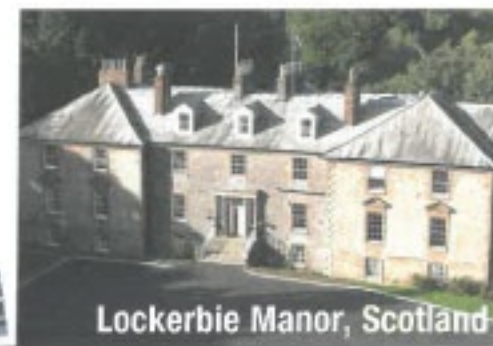
For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France