We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team. SCHOOL PARTY LEADER: DATES: 25-27 Nov 19 CENTRE: Marco Adventure Froland NAME OF ACCOMMODATION: (1) AND C. Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor SECTION 1: Pre Arrival Did you find the brochure accurate and informative? How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)?..... Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: Fire Drill: Room Allocation: Introductory Talk: SECTION 3: Centre Facilities: Pupil Accommodation: Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: ! Standard of Furnishing?

SECTION 4: Meals
Were the meals of an adequate standard?
Was there enough to eat? Yes - lots!

Was the food served promptly?

Were all dietary requirements catered for?
How do you rate the packed lunches?

Any other comments? — Eveat food!
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
Ben, Maria, Jomes, Elliot, Stuart -> AU!
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Zipraire, Fencing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
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Do you have any suggestions on how we could improve our product or outdoor pursuits?

OLUTION	O. Overall Assessment		10
Which as	pect of your stay was most enjoyed	7. Food.	and Struff were flab
Which as	pect of your stay was least enjoyed	or Having	no where for the
pupuls How do yo	wet from find of our rate the overall product on a va	achirta lue for mone	day after being
Will you b	e considering a further visit with M	anor Adven	lure?Yes
	any further general comments wh		
To he	ave a gift shop	hold	ng room fer
luga	age during transition	<u>هُ</u>	J
	d you hear of Manor Adventure?		
What wer	e the reasons for choosing Manor	Adventure?	Price
Which cer	ntre did you visit last year?		
What other	er visits does your school organise	?Londo	n Paris.
			¥
SECTION	17		
Do you kr	now of any other schools or collea	igues who r	nay be interested in visiting any
of our cer	ntres in England, Scotland, Wales	and France)?
Name:		Name:	
Address:		Address:	

manor adventure

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