	important to us and will be assessed by our management team.				
	SCHOOL: PARTY LEADER:				
	CENTRE: Shropshire DATES: 13/11/19 - 15/11/19				
	NAME OF ACCOMMODATION: Woodland Village				
	Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor				
	SECTION 1: Pre Arrival				
	Did you find the brochure accurate and informative?				
	How could we improve our website, www.manoradventure.com? ② Photographs				
	If you had a visit from one of our School Journey Advisors:				
	Did he provide a fair description of our centre and product?				
	How professional was the Presentation Evening? N/A				
	How did you rate our pre-visit administration? Jane has been				
	Customer Services (Bookings, payments, support)?				
	Operations (Rooming, outdoor pursuit programmes, support)?				
	Preview visit to the centre? N/A				
	SECTION 2: Arrivals				
	General Welcome: 2 Fire Drill: 2				
Access	Room Allocation: Introductory Talk: Introductor				
o a ammunal area jould	SECTION 3: Centre Facilities: Had to wait for following Had to wait for following Light usue in one room - day and cleaner sorred Pupil Accommodation: Referred but not some factor Accommodation: Referred but not some factor Accommodation: Oleganings (Husiana)				
	Pupil Accommodation: 3 Reported but not son Teacher Accommodation: 3 refe - vermin over				
N.	Washing & Toilet Facilities: Cleanliness / Hygiene:				
iseful, ikser o oomedakin	The Grounds: O Catering: O				
	Were there any accommodation problems? Light not working in a child's				
	room - reported on arrival and again in evening. Cleaner noticed and sorted the				
	Standard of cleanliness / tidiness? (teacher & pupil) Clean in general. Rubbish day				
	bag left hum previous visit-vermin attracted over night.				
	Standard of Furnishing?				

SECTION 4: Meals	
Were the meals of an adequate standard? Majority of food was good	
and a range of options.	
Was there enough to eat? Lots of choice and good portion size.	
No desert at lunch anymore?	
Was the food served promptly? Lots of waiting because full dining hall	
We had to move other children on from other schools as they were just Perhaps remind teaches about telling their children to leave when finished Were all dietary requirements catered for? Yes.	site.
How do you rate the packed lunches? N/A.	
Ani, alban anno 123	
Any other comments?	
SECTION 5: Centre Staff & Outdoor Pursuits	
How do you rate the Centre Staff / Instructors? Helpful: Professional:	
	ap Bu
Evening Walk, quiz, blind trail. Who lead the quiz was I	ab!
Quite disappointing compared to previous years - staff don't seem hopy	RA
How do you rate the outdoor pursuits?	
How do you rate the outdoor pursuit equipment?	
What were your pupil's favourite outdoor pursuits? Zip Wire bind trail.	
Are there any new outdoor pursuits you would like Manor Adventure to offer?	
Do you have any suggestions on how we could improve our product or outdoor pursuits?	
Seems like cost cutting has taken place? Less staff on zip wire, only one instructor for two groups on evening walk	

SECTION	Vo. Overali Assessifietti		
Which as	pect of your stay was most enjoye	d? Evening	g hbik.
Which as	pect of your stay was least enjoye	d? Not 1	aving a close communal
area for	the children to gother.		
How do y	ou rate the overall product on a valid	alue for mon	ey basis? Good Value. No companion accomodation. between this.
	e considering a further visit with N		
	- noticeable decline over t		
Have you	any further general comments wh	nich you feel	would be useful to us?
Quite	a difference between instru	uctors and	senior staff - regular
instruct	os are happy and welcom	ing but s	lerior staff not so much.
/	from Thurs night Duty	_	
Where did	d you hear of Manor Adventure?	Previous	Visits and past school
	e the reasons for choosing Manor		
		Adventure?	
previou	us school.		
Which cer	ntre did you visit last year? Shr	opshire	
What other	er visits does your school organise	7 Y4-	YHA Castleton
	er visits does your school organise	Y6- 1	lukes Barn.
SECTION	17		
	now of any other schools or colleantres in England, Scotland, Wales		93. N. C.
Name:		Name:	
Address:		Address:	

manor adventure

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