We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: (
NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival 2
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill
Room Allocation: (l.)
for many girls in one vory (13)
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds: (2)
Were there any accommodation problems? INTEMET VEW POW =
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? 3. Shewers need Justed deers
- Charlow and to whom

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
Was there enough to eat? ()
Was the food served promptly? ()
Were all dietary requirements catered for? ().
How do you rate the packed lunches?
Color the all and a second
Any other comments? Cartering staff were exceptions -monday, their graph accommedative
- mondy, thought is allowing and
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful:
Were the Instructors motivating / clear / enthusiastic? MOST excellent
Some Un engages
How do you rate the outdoor pursuits? ()
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? What were your pupil's favourite outdoor pursuits?
zip nive, dallade come
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any augmentions on house and it
Do you have any suggestions on how we could improve our product or outdoor pursuits?
ladder e crate trach betaine y extra cust
LIVE TOUR CONTRACTOR OF TOPYON COOK

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Teachy facilities, Children
Which aspect of your stay was least enjoyed? Internet justation
Which aspect of your stay was least enjoyed? Internet with the
= courses tensin with parents
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Q. 1000 000 10H 00 000
Where did you hear of Manor Adventure? And Mahetha email
What were the reasons for choosing Manor Adventure? Chin hally discumption with the work of the work o
on couch cost post have usit
V - 2 - 4
Which centre did you visit last year?
What other visits does your school organise? MO OHW vesidenhal
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

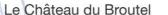
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy