important to us and will be assessed by our management team. SCHOOL. NAME OF ACCOMMODATION: . Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor **SECTION 1: Pre-Arrival** If you had a visit from one of our School Journey Advisors: How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? **SECTION 2: Arrivals** General Welcome: Fire Drill: Room Allocation: Introductory Talk: **SECTION 3: Centre Facilities** Pupil Accommodation Z Teacher Accommodation: The Grounds: teachers lounge could do with a clean. Standard of Furnishing? 2

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?2
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for? ! - very thorough
How do you rate the packed lunches?N/A.
Any other comments? Food was good, with lots of choice and stage were very accommodating.
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes - had a number of conversations and asked how we were doing
low do you rate the Centre Staff / Instructors? Ielpful: Professional:
Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
That were your pupil's favourite outdoor pursuits? Zipline, abseiling, axe-thowing
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment		
Which aspect of your stay was most enjoyed?		
Which aspect of your stay was least enjoyed?		
How do you rate the overall product on a value	for money basis?	
Will you be considering a further visit with Man	or Adventure?	
Have you any further general comments which	you feel would be useful to us?	
	al the cooks before	
Where did you hear of Manor Adventure? Used the centre before. What were the reasons for choosing Manor Adventure? As above.		
What were the reasons for choosing Manor Adv	venture? N.S. 9601X -	
Which contro did you visit last year? (UM	nakon Maror	
Which centre did you visit last year? Culturgeon Maror What other visits does your school organise? Chakeau du Broukel is		
February,		
SECTION 7:		
Do you know of any other schools or colleagues who may be interested in visiting any		
of our centres in England, Scotland, Wales and France?		
Name:	Name:	
Address:	Address:	
manor		

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

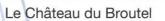
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy