We constantly strive to improve our high standards. Your comments are very	SECTION 4: Catering / Meals
important to us and will be assessed by our management team.	Were the meals of an adequate standard? Beautiful meals of alumn
SCHOOL: PARTY LEADER: CENTRE: CULMINATON DATES: 8-10 SOC 23 NAME OF ACCOMMODATION: THE LODGE	Was there enough to eat?
Please score on the following basis if not making any comment 1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor SECTION 1: Pre-Arrival	Were all dietary requirements catered for? Mostutely - really empresse and Manor Staff were very kind and proactive. How do you rate the packed lunches? Men
How could we improve our website, www.manoradventure.com?	Any other comments?
If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product?	
How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre?	SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? How do you rate the Centre Staff / Instructors? Helpful: Professional:
SECTION 2: Arrivals General Welcome: Fire Drill: Room Allocation: Introductory Talk:	Were the Instructors motivating / clear / enthusiastic?
SECTION 3: Centre Facilities Pupil Accommodation 3 Teacher Accommodation: 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	How do you rate the outdoor pursuit equipment?
Standard of cleanliness / tidiness? (teacher & pupil)	Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? The children have loved
Which aspect of your stay was least enjoyed?
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?2
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure? Communication of the Manor Land
many years
, 0 0
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

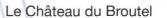
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy