We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Culmington Manor DATES: 18/109/23 -> 22/09/23
NAME OF ACCOMMODATION: The Mews
NAME OF ACCOMMODATION
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?updateuoud
reviews so they are easy to read.
If you had a visit from one of our School Journey Advisors: NA
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?2
Customer Services (Bookings, payments, support)?2
Operations (Rooming, outdoor pursuit programmes, support)? 2
Preview visit to the centre?2
SECTION 2: Arrivals
General Welcome: 1 50 rah LS Fire Drill: 1 Room Allocation: 1 Introductory Talk: 1
Boom Allocation: 1 Introductory Talk: 1
miroductory rain.
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:3. Cleanliness / Hygiene:
j.
Were there any accommodation problems? One of the doors in MLI toolet is sticky and hard to open shower holder in room 3 is broken.
Standard of cleanliness / tidiness? (teacher & pupil)
wondspul!
Standard of Furnishing? Could there be wifi in the teacher's cottage?
It would help with acting school work done

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Yes perfect fer what they
Was there enough to eat? Mes. Always Plenty.
Was the food served promptly? Yes! Shaun & Jebulous!
Were all dietary requirements catered for? Mes but fer gluten free some better pudding options.
How do you rate the packed lunches?
Any other comments? All chiefs Must know the allergens in all the bod so they can advise the children. The Muffer was a may contains' nut and they weren't aware.
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? We met Sarah on arrival and spoke to the chiefs regularly
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic? Yes! They have been tue most motivating we have had in my 4 years here!
How do you rate the outdoor pursuits? 2 S there a way to make some
activities able to have more than one go eq climbing + zipui
How do you rate the outdoor pursuit equipment? Some tungs peld replacing
or upgrading eg klow pads and pencing jackets.
What were your pupil's favourite outdoor pursuits? High Ropes, underground maze,
axe throwing canoeing and kayak riples
Are there any new outdoor pursuits you would like Manor Adventure to offer? Aug. Lane
and elbow pads for grass steelging
Do you have any suggestions on how we could improve our product or outdoor pursuits?
Please can high ropes not be at night (in the dark) the
Children don't find it as easy and are much more likely to avoid it
ulley would to

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? . Qutdowper. pursuits
great.
Which aspect of your stay was least enjoyed? . O. Tue Schools not following.
rules.
How do you rate the overall product on a value for money basis?ReallygoodValue
fly money compared to other places
Will you be considering a further visit with Manor Adventure?
are booked in fer next year Ogain.
Have you any further general comments which you feel would be useful to us?
Have you any further general comments which you feel would be useful to us? Sam, Ed, Rodrey, Mu, Will, Katie, Frankie, Carl, Selina, were
absolutely incredible. Please can they make sure we know
their names at the Start!
Where did you hear of Manor Adventure? We have been coming for 20 years
Where did you hear of Manor Adventure?
tre children get the to do 5 activities a day
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:
······································
manor
manor adventure
aaventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

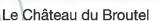
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy