important to us and will be assessed by our management team. SCHOOL. CENTRE: CHLMINGTON MANOR DATES: 25/9/23 - 29/9/ NAME OF ACCOMMODATION: LONGE + LOODLAND VILLAGE Please score on the following basis if not making any comment 2 – Very Good 3 – Good 1 – Excellent 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: _______Fire Drill: ______ Room Allocation: _______ Introductory Talk: ______ **SECTION 3: Centre Facilities** Pupil Accommodation 2 Teacher Accommodation: 2 The Grounds: _______ Were there any accommodation problems? ... Horners and broken in Lodge drying room (which was fixed - thank you!) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? 2
Was there enough to eat? Yes - lohs!
Was the food served promptly? 2
Were all dietary requirements catered for?
How do you rate the packed lunches?
Annually and Company of the second se
Any other comments? Good Sized portlons and a good
variety for all children. Dietary requirements well catered for.
fulliar min for nut all
exaling as the other option en a rachect for will's
hudding option for nut alleggy pupils were not as exactly as the other option e.g. a goghut for nuffin. Use like the largards to show distary requirement. SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful:
Vere the Instructors motivating / clear / enthusiastic? Most were but not
consistent and some arguments displayed unprofessional conduct
low do you rate the outdoor pursuits?
leally liked the non-competitive crate-stacking (Group 1)
low do you rate the outdoor pursuit equipment?3
That were your pupil's favourite outdoor pursuits? High ropes, kayak/canoe
aeroball, obstacle, hill walk
re there any new outdoor pursuits you would like Manor Adventure to offer?
Confidence course
o you have any suggestions on how we could improve our product or outdoor pursuits?
The climbing wall (on crak stacking side) is too
challenging for our age group. Needs more hand
nolds: Stoff rective training about children with ADHD

SECTION 6: Overall Assessment	A 1 " C 1
Which aspect of your stay was most enjoyed?	· Activities + food
-Special provision for Dou	ms Syndome child. Thank y this was dexcellent!
Which aspect of your stay was least enjoyed?	ins see rescent!
How do you rate the overall product on a value	e for money basis?3
	nor Adventure?
Have you any further general comments which	
	Woodland village
4-7	0
	PREVIOUS VISIT .
	venture? PREVIOUS SUCCESSFUL
VISITS	
Which and alider distant and Market	LMINGTON MANOR
What other visits does your school organise?	
SECTION 7:	
Do you know of any other schools or colleague	es who may be interested in visiting any
of our centres in England, Scotland, Wales and	France?
Name:	Name:
Address:	Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

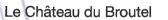
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy