we constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: NAME OF ACCOMMODATION: The Meus
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? The website provided all the information we needed
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening? N/A
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)? Very 9000 Preview visit to the centre? I completed that a few years ago and it was good
SECTION 2: Arrivals
General Welcome: General Welcome: Fire Drill: Gos
Room Allocation: Good Introductory Talk: Good
SECTION 3: Centre Facilities
Pupil Accommodation Gwd Teacher Accommodation: Fire but a coffee
Washing & Toilet Facilities: Good Cleanliness / Hygiene: Good
The Grounds: Exculent great
Pupil Accommodation GWD Teacher Accommodation: Fire but a offer Washing & Toilet Facilities: GwD Cleanliness / Hygiene: Good would The Grounds: Excellent Were there any accommodation problems? No - 1 was gratiful that another blanom was great for would child
Standard of cleanliness / tidiness? (teacher & pupil)
Charles 155 111 a Dage 1 1 a de 1 de 1 de 1 de 1 de 1 de 1 de
Standard of Furnishing? The Whell on the beds on wooder floor down stain is mily though!

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Les.
Was there enough to eat? Mostly, Accomodating to reeds Sometimes took permania. Was the food served promptly? Yes
Were all dietary requirements catered for?
How do you rate the packed lunches? い / 一
Any other comments? It can be disapporting when you are the last fromp and food into ont
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes we met Dane multiple tunio
How do you rate the Centre Staff / Instructors? Helpful: Professional: Vey Were the Instructors motivating / clear / enthusiastic? It - really unpressed by KAPY, Dare (from Naw), Katy How do you rate the outdoor pursuits? How do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment? Equipment has good.
That were your pupil's favourite outdoor pursuits? Zip wie, high ropes
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits? I filled another for the first true but I think you need multiple dep to make it a full session - otherwise there's not every to do.

manor adventure

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COURSE REPORT FORM

for

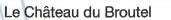
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy