important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:  CENTRE: Culmigle DATES: 6/11 Nov  NAME OF ACCOMMODATION: The Mena
Please score on the following basis if not making any comment  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:  Did he provide a fair description of our centre and product?  How professional was the Presentation Evening?  How did you rate our pre-visit administration?  Customer Services (Bookings, payments, support)?  Operations (Rooming, outdoor pursuit programmes, support)?  Preview visit to the centre?
SECTION 2: Arrivals  General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities  Pupil Accommodation 2 Teacher Accommodation: 2  Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 1  The Grounds:
Standard of cleanliness / tidiness? (teacher & pupil)2
Standard of Furnishing? 2_

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches? とた
Any other comments? Great - Sear and his colleagues
really booked after us.
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Nes
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?2
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
a ten grud spending or it
How do you rate the outdoor pursuit equipment? 2 (Pencing needs  at tem quid spending on it  What were your pupil's favourite outdoor pursuits? High loges (Archery!
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Garging 3
Do you have any suggestions on how we could improve our product or outdoor pursuits?

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

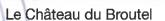
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy