

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: Y1 PARTY LEADER:
CENTRE: MANOR CULMINGTON MANOR DATES: 6/11/23 → 10/11/23
NAME OF ACCOMMODATION: LODGE

Please score on the following basis if not making any comment

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre-Arrival

How could we improve our website, www.manoradventure.com? Poss more photos of the activities? - A request from an autistic child.

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? /

How professional was the Presentation Evening? /

How did you rate our pre-visit administration? 1

Customer Services (Bookings, payments, support)? 1

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? 1

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 - beautiful

Were there any accommodation problems? None

Standard of cleanliness / tidiness? (teacher & pupil) 1 Better when given

hard soaps in the domes

Standard of Furnishing? 1

Lodge cleaner was UNBELIEVABLE

even tidying our boot room + looking for my water!

SECTION 4: Catering / Meals

Were the meals of an adequate standard? Yes - lots of choice, even for the fussiest of eaters!

Was there enough to eat? Yes - portions were very generous (we loved Sean!)

Was the food served promptly? Yes - the main guy who serves everyday is absolutely lovely with the children. V. patient with the

Were all dietary requirements catered for? YES L-nervous eaters. really clear signs/symbols for the children to understand.

How do you rate the packed lunches?

Any other comments? Didn't have any.

Please thank the serving guy / chef / "cleaver upper" Sean

SECTION 5: Centre Staff & Outdoor Pursuits

Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes Skippy = FAB!

How do you rate the Centre Staff / Instructors?

Helpful: Very 1 Professional: Very 1

* Were the Instructors motivating / clear / enthusiastic? Brilliant - so patient with all the children & super enthusiastic!

How do you rate the outdoor pursuits? 1 I don't think we would choose Aero-Ball again. Some loved it but not as exciting as others*

How do you rate the outdoor pursuit equipment? 1

What were your pupil's favourite outdoor pursuits? climbing, underground maze, high ropes / water stacking / ~~also~~ abseiling

Are there any new outdoor pursuits you would like Manor Adventure to offer? tree climbing, fire starting.

Do you have any suggestions on how we could improve our product or outdoor pursuits? None

* All instructors Great especially: Dave, Skippy, Kyle, Will, Sarah, Bella, Bailey, Rhodri, Joe
* as lots have trampoline at home

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Activities / food!*

Which aspect of your stay was least enjoyed?

How do you rate the overall product on a value for money basis? *① Our families*

couldn't afford to come in summer months when more expensive

Will you be considering a further visit with Manor Adventure? *Yes... we've been*

coming for 15+ years!

Have you any further general comments which you feel would be useful to us?

High ropes was brilliant but trickier in dark when
doing it for activity 5.

Where did you hear of Manor Adventure?

What were the reasons for choosing Manor Adventure? *Range of activities*

Which centre did you visit last year? *Same one*

What other visits does your school organise? *No other residentials*

A brilliant week as always, the opportunities you have
offered the children have been amazing. Many of our

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

families don't do anything like this, and some
children come from very difficult backgrounds.
THANK YOU
and will remember +
cherish these memories

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manor adventure

COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres



Le Château du Broutel



Le Château de Warsy

