We constantly strive to improve our high standards. Your comments are very		
important to us and will be assessed by our management team.		
SCHOOL: . PARTY LEADER:		
CENTRE: Gaven Aras DATES: 6th Nov - 11h		
NAME OF ACCOMMODATION: Wouldered Vivage		
Please score on the following basis if not making any comment		
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor		
SECTION 1: Pre-Arrival		
How could we improve our website, www.manoradventure.com?		
If you had a visit from one of our School Journey Advisors:		
Did he provide a fair description of our centre and product?		
How professional was the Presentation Evening? Very ()		
How did you rate our pre-visit administration?		
Customer Services (Bookings, payments, support)?		
Operations (Rooming, outdoor pursuit programmes, support)?		
Preview visit to the centre?		
SECTION 2: Arrivals		
General Welcome: Fire Drill:		
General Welcome: Fire Drill: Fire Drill: Introductory Talk:		
SECTION 3: Centre Facilities		
Pupil Accommodation		
Washing & Toilet Facilities:		
The Grounds:		
Were there any accommodation problems? None		
Standard of cleanliness / tidiness? (teacher & pupil)		
Standard of Furnishing? Gwd.		

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Was there enough to eat? More I are enough (
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Professional: Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Hill wash, Zip,
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment	" 1
Which aspect of your stay was most enjoyed?	Lord Skippy Will
How do you rate the overall product on a value	for money basis? Vary 5001.
Will you be considering a further visit with Mand	or Adventure? Yes - already beared.
Have you any further general comments which	you feel would be useful to us?
Ryan very new worther	hailing or engagement etc.
Where did you hear of Manor Adventure?	Uil Segure.
	venture?
Which contro did you visit last year?	٠ <u>ر</u> .
what other visits does your school organise?	
SECTION 7:	
Do you know of any other schools or colleague	s who may be interested in visiting any
of our centres in England, Scotland, Wales and	France?
Nieman	Name
Name:	Name:
Address:	Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

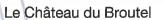
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy