We constantly strive to improve our high standards. Your comments are very	SECTION 4: Catering / Meals
important to us and will be assessed by our management team.	Were the meals of an adequate standard?2
SCHOOL: PARTY LEADER: 1' CENTRE: Culmington Maror DATES: 5-7 July 2023	Was there enough to eat?
NAME OF ACCOMMODATION: Woodland Village	Was the food served promptly?1
Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor	Were all dietary requirements catered for?
SECTION 1: Pre-Arrival	The trace the packed fahilities.
How could we improve our website, www.manoradventure.com? More pictures of accomodation lactuaties for SEN children in advance	Any other comments?
If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product?	
How professional was the Presentation Evening?	
How did you rate our pre-visit administration? A little confusing as some on holiday	SECTION 5: Centre Staff & Outdoor Pursuits
Customer Services (Bookings, payments, support)? we werent sure who	Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Operations (Rooming, outdoor pursuit programmes, support)? La talk to	
Preview visit to the centre? N/A	How do you rate the Centre Staff / Instructors?
	Helpful: Professional:
SECTION 2: Arrivals	Were the Instructors motivating / clear / enthusiastic? Nic would have been
General Welcome: Fire Drill:	more enthusiastic - sorry!
Room Allocation:	How do you rate the outdoor pursuits?
SECTION 3: Centre Facilities	How do you rate the outdoor pursuit equipment?
Pupil Accommodation	
Washing & Toilet Facilities:	What were your pupil's favourite outdoor pursuits? Kayah (Caroning, Zip Line,
The Grounds:2	lifte shooting-needed more rifles obstacle course
Were there any accommodation problems? would be better if kids	Are there any new outdoor pursuits you would like Manor Adventure to offer?
Mave bath mads	3 k swing
Standard of cleanliness / tidiness? (teacher & pupil)	Do you have any suggestions on how we could improve our product or outdoor pursuits?
Standard of Furnishing?	

We constantly strive to improve our high standards. Your comments are very

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed? actuaties	
Which aspect of your stay was least enjoyed? when other schools had earlie meal times than us, we struggled for room. How do you rate the overall product on a value for money basis?	
Will you be considering a further visit with Manor Adventure?	
Where did you hear of Manor Adventure? Last year What were the reasons for choosing Manor Adventure? as above + staff were amazing	
Which centre did you visit last year? Culmington Munor What other visits does your school organise?	
SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?	
Name:	

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

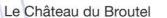
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy