important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: Culmington Maroy DATES: 23/6 - 26/6 2023 NAME OF ACCOMMODATION: Manoy.
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Don't know
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: We appreciate being allocated rooms in the Manor as requested as this best meets our needs. The landing is a godsend. SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds:
Were there any accommodation problems? No but curtains don't haug well or close properly. They fell down on Wenlock
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? 2

We constantly strive to improve our high standards. Your comments are very

	SECTION 4: Catering / Meals
	Were the meals of an adequate standard?
	Was there enough to eat? Too much!!! @ Veggie option
}	Was the food served promptly? Yes. Perhaps timetabling could be bet hast lunch, fust dinner meant we were still full
	Were all dietary requirements catered for? Yes - languards excellent addition
	How do you rate the packed lunches? Ma
	Any other comments? Maybe as part of staffinduction, suggest that schools fill up tables, not learning gaps, to help those coming in later
	SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Frequently
	How do you rate the Centre Staff / Instructors? Helpful:
,	Were the Instructors motivating / clear / enthusiastic? Yes
	How do you rate the outdoor pursuits? 1 - aeroball great addition
	How do you rate the outdoor pursuit equipment?
Ó	What were your pupil's favourite outdoor pursuits? Swimming kayaking, bstacle course, Zip wire, aeroball, high ropes
V V	Are there any new outdoor pursuits you would like Manor Adventure to offer? Stand-up paddle boarding
. 4	Do you have any suggestions on how we could improve our product or outdoor pursuits? Fix Confidence Course; ensure enough torches for underground maze; keep pool area dean
• •	

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? actuates food, instructors
Which aspect of your stay was least enjoyed? Scavenger Burt-was Meredas Ind actuaty, children didn't know the site at all-needs to be iter in programme when they know their way around. How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us? Shout outs to: Sam, Skippy, Callum, Sarah, Michael, Ollie, Joe
Where did you hear of Manor Adventure? Through noit to Lockerbie What were the reasons for choosing Manor Adventure? Ability to noit Finday-Monday, emphasis on outdoor activities
Which centre did you visit last year?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
744 074 074

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

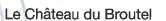
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy