important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: CENTRE: Culmington Manor DATES: S-9th Jone 5-1 NAME OF ACCOMMODATION: The Basa Please score on the following basis if not making any comment 2 - Very Good 3 - Good Excellent 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? 以 / ☆ If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: Fire Drill: Room Allocation: Introductory Talk: Imformetive **SECTION 3: Centre Facilities** Pupil Accommodation 2 Teacher Accommodation: The Grounds: Were there any accommodation problems? Gills Said the Showers were cold Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Great! Only issue was some children only too meat + didn't like it - maybe bread oils on offer?
only too meat + didn't like it - maybe bread rolls on offer?
Was there enough to eat? Yes (1)
Was the food served promptly?YeS
Were all dietary requirements catered for? Yes
viole all diotary requirements dateled for:
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?
On the whole they were fab!
(1)
How do you get the outline is a Right and A - Por a income
How do you rate the outdoor pursuit equipment? Big things great - few issues with knee pads / arrows / fencing masks not working.
voin the pass arous france mases not workers.
What were your pupil's favourite outdoor pursuits?
High Ropes, are throwing, air ball
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

which aspect of your stay was most enjoyed	12 Safari Park + Instructor
Cana	?
How do you rate the overall product on a val	ue for money basis?
Will you be considering a further visit with Ma	anor Adventure? YeS
Have you any further general comments which very accomodating - mattacks part in full + Sypp	ch you feel would be useful to us? de it possible for all children to 2007ed by parents.
	Adventure? Great visits in previous
<u> </u>	
What other visits does your school organise? 15 night residential Day visits to Museum / form	local to Glovcestosmire.
SECTION 7:	
Do you know of any other schools or colleage of our centres in England, Scotland, Wales are	
Name:	Name:
Address:	Address:
excellent Stay.	anor enture
excerner sing.	
ne you to Head office: Culmington Mand Telephone: 01584 861333 whale team for their enthus	or, Craven Arms, Shropshire SY7 9BY

manor adventure









COURSE REPORT FORM

for

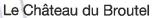
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy