

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: Culmington Manor DATES: 22/5/23 - 26/5/23
NAME OF ACCOMMODATION: Manor House

Please score on the following basis if not making any comment

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre-Arrival

How could we improve our website, www.manoradventure.com ?
I haven't looked at it

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration? 2

Customer Services (Bookings, payments, support)? 2

Operations (Rooming, outdoor pursuit programmes, support)? 2

Preview visit to the centre? N/A

SECTION 2: Arrivals

Welcome folder was useful

General Welcome: 1 Fire Drill: 2

Room Allocation: 2 Introductory Talk: 2

SECTION 3: Centre Facilities

Pupil Accommodation: 3 Teacher Accommodation: 3

Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2

The Grounds: 1

Were there any accommodation problems? Curtains in some of the dorms do not

black out light. Teacher rooms good but extractor noise outside in the

night was very loud.

Standard of cleanliness / tidiness? (teacher & pupil) Excellent for both. session

toilets not as much - no soap

Standard of Furnishing? Great

SECTION 4: Catering / Meals

Were the meals of an adequate standard? Yes, excellent choice and portion size

Was there enough to eat? Yes

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? N/A

Any other comments? Great to have tea facilities for staff too.

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SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Outdoor pursuits*

Which aspect of your stay was least enjoyed? *None*

How do you rate the overall product on a value for money basis? *Good (but still too expensive for all of our children to come)*

Will you be considering a further visit with Manor Adventure? *Yes*

Have you any further general comments which you feel would be useful to us?

Great to have more option of activities from previous year

Better to have the menu on the outside

Wifi code useful for posting pictures to parents

Where did you hear of Manor Adventure? *previous visit*

What were the reasons for choosing Manor Adventure? *Good time in the past*

Which centre did you visit last year? *Culmington Manor*

What other visits does your school organise? *Day trips*

SECTION 7:

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:



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manor adventure

COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us



Have you considered our French Centres



Le Château du Broutel



Le Château de Warsy

