important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? ... Ad really used If you had a visit from one of our School Journey Advisors: How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)?2 Operations (Rooming, outdoor pursuit programmes, support)?2 **SECTION 2: Arrivals** General Welcome:Fire Drill: Room Allocation: ______ Introductory Talk: _____ SECTION 3: Centre Facilities Washing & Toilet Facilities: 4 Cleanliness / Hygiene: 2 The Grounds: Were there any accommodation problems? down doors squeak/creak was impossible to check on chi quelly Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing? window, light wakes them up

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
Any other comments? **Aprofer a self service supper eg milk + biscut
ok to mouch sengle use plastic
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits?
Are there any new outdoor pursuits you would like Manor Adventure to offer? 1
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? ** activities
X Staf Slrvcl
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
need somern not tuck
erg stationary, keynings
Where did you hear of Manor Adventure? RALUCOUNT WELD
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
which centre did you visit last year?
What other visits does your school organise? Netweat to Alton Castle
recyclia is Haure asia
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

Culmington Manor, Shropshire Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

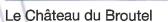
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy