

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: Cumington Park PARTY LEADER: Mr 5 Mulholland  
CENTRE: Shropshire DATES: 1/6 The Woods  
NAME OF ACCOMMODATION: Shropshire

Please score on the following basis if not making any comment  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

**SECTION 1: Pre-Arrival**

How could we improve our website, www.manoradventure.com ?

If you had a visit from one of our School Journey Advisors:  
Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? .....

How did you rate our pre-visit administration? .....

Customer Services (Bookings, payments, support)? .....

Operations (Rooming, outdoor pursuit programmes, support)? .....

Preview visit to the centre? .....

**SECTION 2: Arrivals**

General Welcome: Excellent Fire Drill: Very good

Room Allocation: Good Introductory Talk: Excellent

**SECTION 3: Centre Facilities**

Pupil Accommodation: Excellent Teacher Accommodation: Excellent

Washing & Toilet Facilities: Excellent Cleanliness / Hygiene: Excellent

The Grounds: Excellent

Were there any accommodation problems? A couple but they were shared with staff while we were there

Standard of cleanliness / tidiness? (teacher & pupil) Very good

Standard of Furnishing? Staff - good Pupil - excellent as in the long rooms that long.

**SECTION 4: Catering / Meals**

Were the meals of an adequate standard? Yes, a wonderful selection

Was there enough to eat? Yes

Was the food served promptly? Yes. Excellent service

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? Excellent

Any other comments? The food was a big positive for staff + pupils - they loved it.

**SECTION 5: Centre Staff & Outdoor Pursuits**

Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes

How do you rate the Centre Staff / Instructors? Excellent

Helpful: Excellent Professional: Excellent

Were the Instructors motivating / clear / enthusiastic? Yes Very enthusiastic.

How do you rate the outdoor pursuits? Excellent

The addition of axe throwing + overall has been great

How do you rate the outdoor pursuit equipment? Excellent

What were your pupil's favourite outdoor pursuits? Underground maze

Are there any new outdoor pursuits you would like Manor Adventure to offer? High ropes / Axe throwing

Do you have any suggestions on how we could improve our product or outdoor pursuits? .....

**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? .....

All of it

Which aspect of your stay was least enjoyed? .....

The journey - it was very hard, slow, tedious.

How do you rate the overall product on a value for money basis? .....

Good  
The additional cost of high ropes / Jacobs ladder etc

Will you be considering a further visit with Manor Adventure? .....

Yes, if the dates work

pushing cost up  
- could they log

Have you any further general comments which you feel would be useful to us? .....

included in the total costs

Where did you hear of Manor Adventure? .....

What were the reasons for choosing Manor Adventure? .....

Which centre did you visit last year? .....

What other visits does your school organise? .....

Rendentals for all age groups Yr 5-8.

**SECTION 7:**

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? .....

Name: .....

Name: .....

Address: .....

Address: .....

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adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY  
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**COURSE  
REPORT FORM**

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres



Le Château du Broutel



Le Château de Warsy