important to us and will be assessed by our management team.
SCHOOL:  CENTRE: Culmington Manor DATES: 15th - 19th May  NAME OF ACCOMMODATION: The Longe
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival + pictures
How could we improve our website, www.manoradventure.com? More into on all activities especially more cyptic ones (Its + Survival)
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening? n /
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?2
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: 2
Room Allocation: 1 Introductory Talk: 3
SECTION 3: Centre Facilities News seemed to be some in session (Manor got fancy
Pupil Accommodation Teacher Accommodation:  (Manor got fancy)  Teacher Accommodation:
Washing & Toilet Facilities:
The Grounds: 2
Were there any accommodation problems? Showes how hot in some rooms
Standard of cleanliness / tidiness? (teacher & pupil) Veny dean trilet paper
Standard of Furnishing? Some teacher beds more comfortable
than others but generally good.

We constantly strive to improve our high standards. Your comments are very

	SECTION 4: Catering / Meals
	Were the meals of an adequate standard?
	Would be nice to have a yoghut option at treakfast Was there enough to eat? Les! Eccellent portion sizes
	Was there enough to eat? "Yes! Coccluent for you Suzes
	Was the food served promptly? Ongoing usues with state for Current Size of June Staff were awazing + v. hier Were all dietary requirements catered for? Yes
	How do you rate the packed lunches?
4	Any other comments? Not renough time to eat before next School in often northere to sit because previous school are still sat. & flocated seating or whonger more Enforced meal times mould solve issue. Often food has run out if you are last session.
)	SECTION 5: Centre Staff & Outdoor Pursuits
	Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
	How do you rate the Centre Staff / Instructors?
	Helpful: Professional: 1
1	Were the Instructors motivating / clear / enthusiastic? 188. often helped nevous children funcular mentions: Michael, Angus, Sam, Katie Ty
	How do you rate the outdoor pursuits? 2- Nigh rights was a highlight.
	How do you rate the outdoor pursuit equipment? 1-good, easy to put on off
	What were your pupil's favourite outdoor pursuits? Migh Ropes, Grass sledding, lunk, one throung.
	Are there any new outdoor pursuits you would like Manor Adventure to offer? 34 Swing
	Do you have any suggestions on how we could improve our product or outdoor pursuits?
,	Improve zip wire (higher or have 2/3 go at once) Abseil
	TONE TONE

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Outdoor pusuits - interachous
in the inethosetra
Which aspect of your stay was least enjoyed? Logistics of Meals
How do you rate the overall product on a value for money basis?
Value for Money - especially having the lodge.
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Thoroughly enjoyed our stay- Hank you all'
Where did you hear of Manor Adventure? Word of mouth
What were the reasons for choosing Manor Adventure?
Compared to other provides
Which centre did you visit last year?
What other visits does your school organise? land day with the school organise?
•
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure









## COURSE REPORT FORM

for

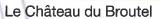
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsy