important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: Commoder DATES: 21-24 April  NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:  Did he provide a fair description of our centre and product?  How professional was the Presentation Evening?  How did you rate our pre-visit administration?  Customer Services (Bookings, payments, support)?  Operations (Rooming, outdoor pursuit programmes, support)?  Preview visit to the centre?
SECTION 2: Arrivals  General Welcome: Fire Drill: /  Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities  Pupil Accommodation 2 Teacher Accommodation: 2  Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2  The Grounds: 2  Were there any accommodation problems? Curtains didnt fit windows  In Stretten Room Light Bulb needs replacing  Standard of cleanliness / tidiness? (teacher & pupil) 2 In bathroom  Stretten Foo
Standard of Furnishing? 2

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
Was there enough to eat? I Staff made sure children
had plenty to eat, and variety of neals
Was the food served promptly?
food was served promptly as.
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Food and Staff were fantastic,
pleasant, helpful and friendly
Staffroom cups were enecked regulary
Any requests promptly sorted
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic? / Very
especially Frankie + Skippy
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment? $ extstyle  extsty$
High Paper Karalas
What were your pupil's favourite outdoor pursuits? High Roper, Kayales
Obstacle (ourse Axe Hrawing, wark.
Are there any new outdoor pursuits you would like Manor Adventure to offer?
larger zip wire
Do you have any suggestions on how we could improve our product or outdoor pursuits?  This has been one of our best residentials
the to staff support, moral tenthusiasm.
They have helped give our children a
positive experience + many lasting memories

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
Suppositive instructors food + activilles
Which aspect of your stay was least enjoyed? The weather
How do you rate the overall product on a value for money basis?
Good
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?  Instructors were supportive, friendly, understanding of au children. Some went above and beyond (Frankie + Skippy)  Where did you hear of Manor Adventure? Beege here before.  What were the reasons for choosing Manor Adventure?  Price and awailability  Which centre did you visit last year? It is one  What other visits does your school organise?
SECTION 7:  Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

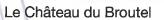
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy