

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

DATES: 3-7 JUNE EMAIL:

ACCOMMODATION: Château / Ecurie (Normandy) (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com

N/A

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A

How was the Presentation Evening? N/A

How did you rate our pre-visit administration?

UK: 1 (Mandy)

Château: 2 (Marie)

Preview visit to the centre? N/A

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill1.....

Room allocation1.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation1.....

The grounds1.....

Teacher's accommodation1.....

Teachers lounge1.....

Washing & toilet facilities1.....

Cleanliness/Hygiene2.....

Were there any accommodation problems?

Problems with shower thermostat in
Normandy bus 53/54 - all resolved
by Hans - thank you.

Section 4; Meals

Were the meals of an adequate standard?

Yes

Was there enough to eat?

Yes

What was the most / least enjoyed meal?

Most: Beef casserole / Veggie burgers
Least: Sausage roll - not enough for girls to eat
Were all dietary requirements catered for?
Yes

Please rate the packed lunch meals: ~~Very good~~ Not tasted as

Any other comments? I write this, but always good in previous years.
Not much choice in lunch time meals this year.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpfulness.....1

Professionalism.....1

Friendliness.....1

Which instructor(s) deserve(s) a special mention and for what reason?

Sarah - very helpful and humourous.

Kieran - excellent History Knowledge

Alex - really helpful and accommodating.

How do you rate the outdoor pursuits?

1

How do you rate the outdoor pursuit equipment?

2 - perhaps Kayaks could be updated
- helmets too

What were your pupil's favourite outdoor pursuits?

Kayaking

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Another zipwire - we weren't able to do this.
High ropes Giant Swing

Do you have any suggestions on how we could improve our product or outdoor pursuits?

No - except it would be good
if girls could have more turns eg
climbing

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Market Staples (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments:

Excursion 2: Sweet Shop Busk (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments:

Excursion 3: Rue Touss (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Everything

Which aspect of your stay was least satisfactory? ~~nothing~~ Food not quite

as good as last year. More choice would be good. Noticed more convenience type foods this year

How do you rate the course overall on a value for money basis? Good

Will you be considering a further visit with *Manor Adventure*? Yes

Where did you hear of *Manor Adventure*? Colleague

What were the reasons for choosing *Manor Adventure*? Perfect programme for Yr 6 girls!

Which centre(s) did you visit last year? Chateau du Broutel

What other visits does your school organise?

Do you have any further comments which you feel would be useful to us?

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:.....

Name:.....

Address:.....

Address:.....

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