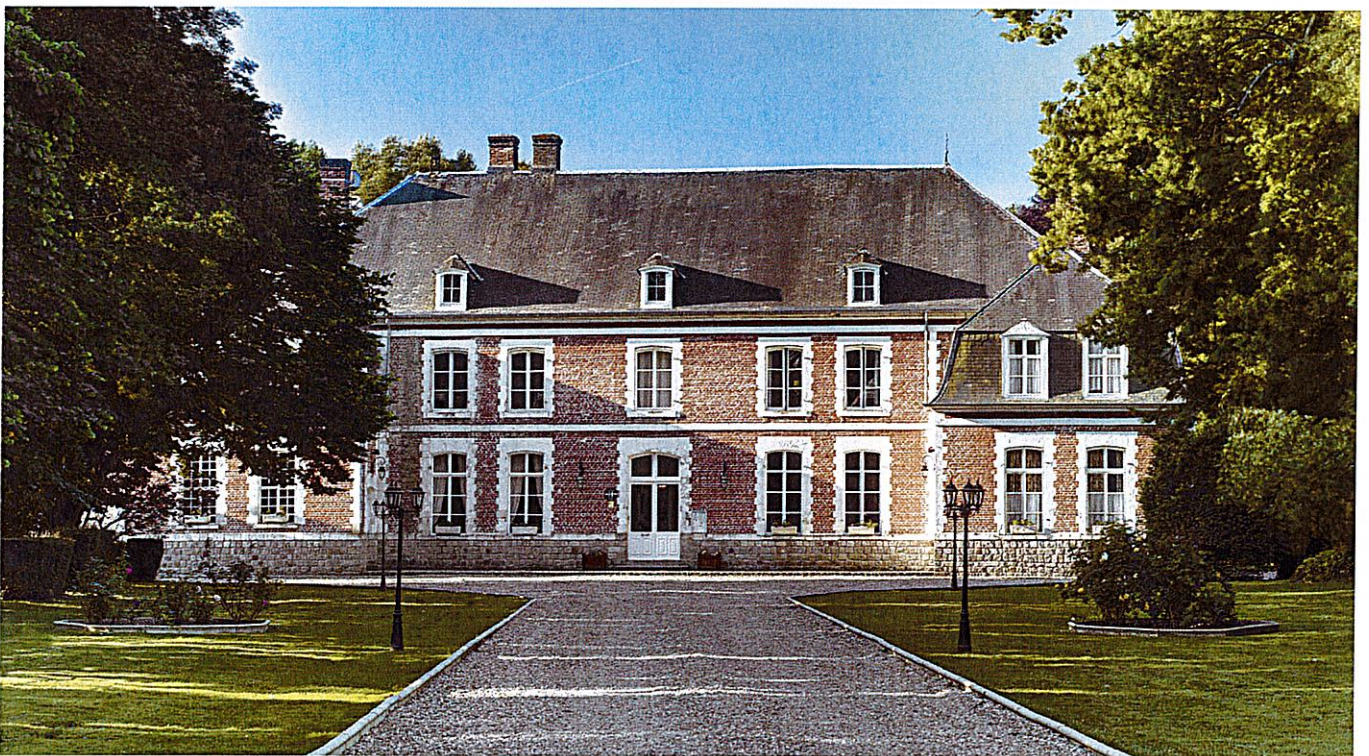


manor adventure
no one does school residential's better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: St. PARTY LEADER: ...
DATES: 2nd - 4th Feb. EMAIL: ...
ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? yes

How could we improve our website: www.manoradventure.com?

informative

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? —

How was the Presentation Evening? —

How did you rate our pre-visit administration?

UK... efficient (Mandy)

Château... efficient (Marie)

Preview visit to the centre? —

W

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome

Fire drill

Room allocation

Intro talk

Section 3; Centre Facilities

Pupil's accommodation

The grounds

Teacher's accommodation

Teachers lounge

Washing & toilet facilities

Cleanliness/Hygiene

Were there any accommodation problems?

.....
.....

Section 4; Meals

Were the meals of an adequate standard?

Good food - children ate well.

Was there enough to eat?

yes - plenty of food.

What was the most / least enjoyed meal?

Most: Chilli con carne. Least: Couscous.

Were all dietary requirements catered for?

yes - above & beyond

Please rate the packed lunch meals:.....

Any other comments?

.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpfulness.....✓

Professionalism.....✓

Friendliness.....✓

Which instructor(s) deserve(s) a special mention and for what reason?

All fantastic staff. and felt the students were left in very capable hands. All great - the students had a great time with the instructors.

How do you rate the outdoor pursuits?

.....

How do you rate the outdoor pursuit equipment?

.....

What were your pupil's favourite outdoor pursuits?

.....

Are there any new outdoor pursuits you would like *Manor Adventure* to offer?

.....

Do you have any suggestions on how we could improve our product or outdoor pursuits?

.....

.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Chocolate factory (name excursion)

How well did the excursion fulfil your expectations: Great

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments: Interesting + educational.
Delicious chocolate too.

Excursion 2: Cow farm (name excursion)

How well did the excursion fulfil your expectations: V. Good

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments: Students had a great time learning
about the farm + animals.

Excursion 3: Rue tour (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments: V. interesting facts about the
Chateau + Students enjoyed the
town tour.

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *Rue tour, Chocolate*

factory + overall stay at Chateau.

Which aspect of your stay was least satisfactory? *N/A.*

How do you rate the course overall on a value for money basis? *Very good value.*

Will you be considering a further visit with *Manor Adventure*? *Definitely.*

Where did you hear of *Manor Adventure*? *An advert.*

What were the reasons for choosing *Manor Adventure*? *Animateurs, location*
and the chance for students to stay at
Chateau.

Which centre(s) did you visit last year? *A centre through Halsbury*

What other visits does your school organise? *KS4 visits for*
French.

Do you have any further comments which you feel would be useful to us?

Overall fantastic trip - very successful.

Merci ☺.

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

.....

.....

Section 9; Coach Report Form

School 1 Date of stay 2nd - 4th Feb 24

Drivers name Collin Number of seats 57

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Coach: Executive / Standard

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

For the next section please enter a score on the following basis

1 - Excellent

2 - Very Good

3 - Good

4 - Acceptable

5 - Poor

Professionalism of the driver:

Friendliness to teachers

to children

Attitude/Cooperation during stay

State of the coach

Time keeping:

Arrival at school

Excursions

Drivers knowledge of visits

Any additional comments:

Fantastic driver. Very professional,
friendly + helpful. Great experience.
The bus was clean, comfortable
and Collin, our driver, went above
& beyond.