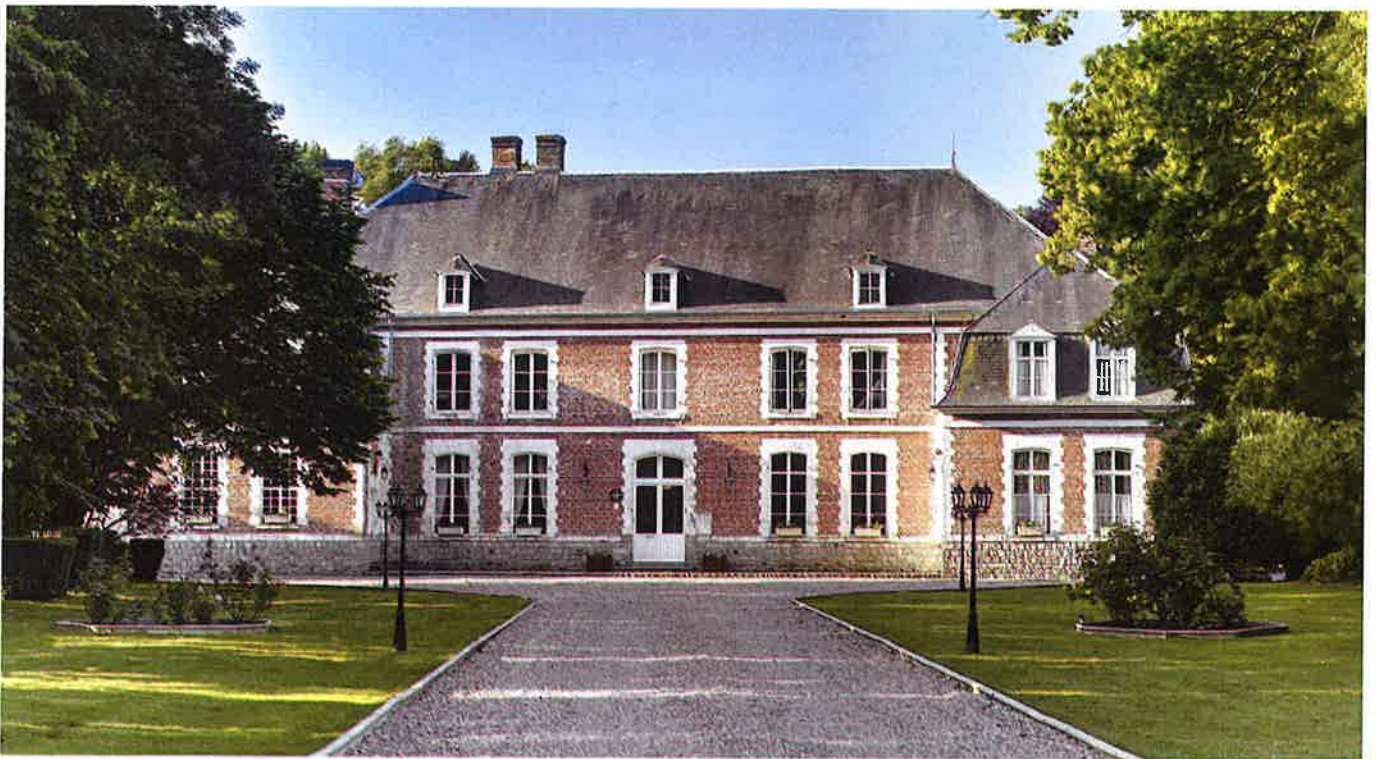


**manor adventure**  
no one does school residentials' better!

# COURSE REPORT FORM

*Château du Broutel*



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

# Château du Broutel

Rue du Marais, 80120 RUE (FR)

## Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: ...

PARTY LEADER: ...

DATES: 21/03 - 24/03

EMAIL

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

### Section 1; pre-arrival

Did you find the brochure accurate and informative? ..... 1

How could we improve our website: [www.manoradventure.com](http://www.manoradventure.com)?

NA

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? ..... 1

How was the Presentation Evening? ..... NA

How did you rate our pre-visit administration?

UK ..... 1 (Mandy)

Château ..... 1 (Marie)

Preview visit to the centre? ..... 1

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 2; Arrival

General welcome	1	Fire drill	1
Room allocation	1	Intro talk	1

## Section 3; Centre Facilities

Pupil's accommodation	1	The grounds	1
Teacher's accommodation	1	Teachers lounge	1 😊
Washing & toilet facilities	1	Cleanliness/Hygiene	1

Were there any accommodation problems?

It was great, the only note would be to avoid pairing 2 schools with big age gap in the same building.

## Section 4; Meals

Were the meals of an adequate standard?

1 very tasty and big portions.

Was there enough to eat?

Plenty 😊

What was the most / least enjoyed meal?

Most: chicken & chips Least: Beef Bourguignon

Were all dietary requirements catered for?

Yes.

Please rate the packed lunch meals: 2 - The grated emmental was messy to eat.

Any other comments?

The waffles and biscuits were a nice touch.

A choice of salad or more choices of sandwiches would be nice.



Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1

Professionalism.....1

Friendliness.....1

How do you rate the evening activities?

1, the staff was brilliant.

We had Maria, Bastien et Anthony 😊

What were your pupil's favourite evening activities?

Campfire.

Do you have any suggestions on how we could improve our product or evening activities?

Perhaps an indoor space for indoor activities / game room in case of rain.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 6; Excursions

Excursion 1: Snail farm (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Great!!

Excursion 2: Seals beach (name excursion)

How well did the excursion fulfil your expectations: 2

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: We didn't see any seals because it was high tide. But the kids loved playing in the sand.

Excursion 3: Marcé's (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: They loved touching the fish. Very accomodating with our side child.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Albert Museum + tour (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Valentin, our guide, was brilliant.

Excursion 5: Succes Berckois (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Very accomodating, the kids loves it.

Excursion 6: ..... (name excursion)

How well did the excursion fulfil your expectations: .....

Enjoyment students: .....

Enjoyment teachers: .....

Suitability to your group: .....

Comments: .....

## Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *As a teacher, we really appreciated all the help and support from the chateau. Great organisation.*

Which aspect of your stay was least satisfactory? *The school group of teenagers on the ground floor of the écurie who were noisy.*

How do you rate the course overall on a value for money basis? *1*

Will you be considering a further visit with Manor Adventure? *1 absolutely, yearly trip.*

Where did you hear of Manor Adventure? *Through other private schools.*

What were the reasons for choosing Manor Adventure? *The range of activities on offer and everything is taken care of.*

Which centre(s) did you visit last year? *NA*

What other visits does your school organise? *Trip to Spain, Ski trip, Hockey/Football tour, Choir tour, Sorrento.*

Do you have any further comments which you feel would be useful to us?

*NA.*

## Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name: *[Signature]*

Name: *[Signature]*

Address: *[Signature]*

Address: *[Signature]*



# Section 9; Coach Report Form

School name Junior King's Date of stay 21-24/03  
Drivers name Marek Number of seats 59

**Please circle as appropriate:**

Safety talk received:  Yes / No      Safety DVD shown:  Yes / No  
Entertainment: Video  DVD / None  
Toilet:  Yes / No      If yes, was it clean?  Yes / No  
Correct uniform worn: white company shirt or polo, black trousers, formal shoes:  Yes / No

**For the next section please enter a score on the following basis**

1 – Excellent      2 – Very Good      3 – Good      4 – Acceptable      5 – Poor

**Professionalism of the driver:**

Friendliness to teachers ..... 1      to children ..... 1  
Attitude/Cooperation during stay ..... 1      State of the coach ..... 1

**Time keeping:**

Arrival at school ..... 1      Excursions ..... 1  
Drivers knowledge of visits ..... 1

**Any additional comments:**

Very friendly, accommodating and very  
knowledgeable of the area. It was  
relaxing to be able to rely on him.