

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 3rd - 6th March EMAIL:

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Did not look at

How could we improve our website: www.manoradventure.com?

Did not use.

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK..... Fab as always! (Mandy)
Château..... Great (Marie)
Preview visit to the centre?..... N/A

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1
Room allocation 1
Fire drill 1
Intro talk 1

Section 3; Centre Facilities

Pupil's accommodation 1
Teacher's accommodation 1
Washing & toilet facilities 2
The grounds
Teachers lounge
Cleanliness/Hygiene

Were there any accommodation problems? *Some drainage smells in bathrooms & sticky toilet cisterns (esp rooms 41)*

Section 4; Meals

Were the meals of an adequate standard?

Lunch and dinner fantastic. Breakfast - more choice of cereal.

Was there enough to eat?

Yes.

What was the most / least enjoyed meal?

Most: *Steak* Least: *Chicken thigh.*

Were all dietary requirements catered for?

N/A.

Please rate the packed lunch meals: *Good.*

Any other comments?

.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness...1.....

Professionalism...1.....

Friendliness...1.....

How do you rate the evening activities?

Excellent - the most pupil participation we have ever had!

What were your pupil's favourite evening activities?

Olympics.

Do you have any suggestions on how we could improve our product or evening activities?

Day activities - really enjoyed.
This time there was only a choice of 2 activities instead of the usual 4/5. We would have liked to offer more variety instead of them all doing the same 2 activities.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: *Choe factory* (name excursion)

How well did the excursion fulfil your expectations: *2*

Enjoyment students: *2 - they were tired*

Enjoyment teachers: *1*

Suitability to your group: *1*

Comments: *It was a short tour as we were tight on time but great nonetheless. Loved the language element.*

Excursion 2: *Amiens* (name excursion)

How well did the excursion fulfil your expectations: *1*

Enjoyment students: *1*

Enjoyment teachers: *1*

Suitability to your group: *1*

Comments: *All teachers should have had choie by the cathedral. The kids love shopping!*

Excursion 3: *Disneyland* (name excursion)

How well did the excursion fulfil your expectations: *1*

Enjoyment students: *1*

Enjoyment teachers: *1*

Suitability to your group: *1*

Comments:

.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: *Rue tour* (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:
.....

Excursion 5: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:
.....

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:
.....

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *Obstacle course and*

Disney as well as the freedom to shop independently abroad.

Which aspect of your stay was least satisfactory? *No least enjoyable aspect.*

How do you rate the course overall on a value for money basis? *Good.*

Will you be considering a further visit with *Manor Adventure*? *Yes.*

Where did you hear of *Manor Adventure*? *First visited in 2008.*

What were the reasons for choosing *Manor Adventure*? *↑*

Which centre(s) did you visit last year? *N/A. COVID.*

What other visits does your school organise? *football.*

Do you have any further comments which you feel would be useful to us?

Thank you to all who have made this a memorable and enjoyable trip for all.

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

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Section 9; Coach Report Form

School name Date of stay ⁹⁹ 3rd - 6th March 2023.
Drivers name Ben Number of seats 5? 54?

Please circle as appropriate:

Safety talk received: Yes / No Safety DVD shown: Yes / No
Entertainment: Video / DVD / None
Toilet: Yes / No If yes, was it clean? Yes / No
Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1 to children 1
Attitude/Cooperation during stay 1 State of the coach 2

Time keeping:

Arrival at school 1 Excursions 1
Drivers knowledge of visits 1

Any additional comments:

Ben was highly entertaining and knowledgeable
of landmarks and places of interest.
The kids loved him.