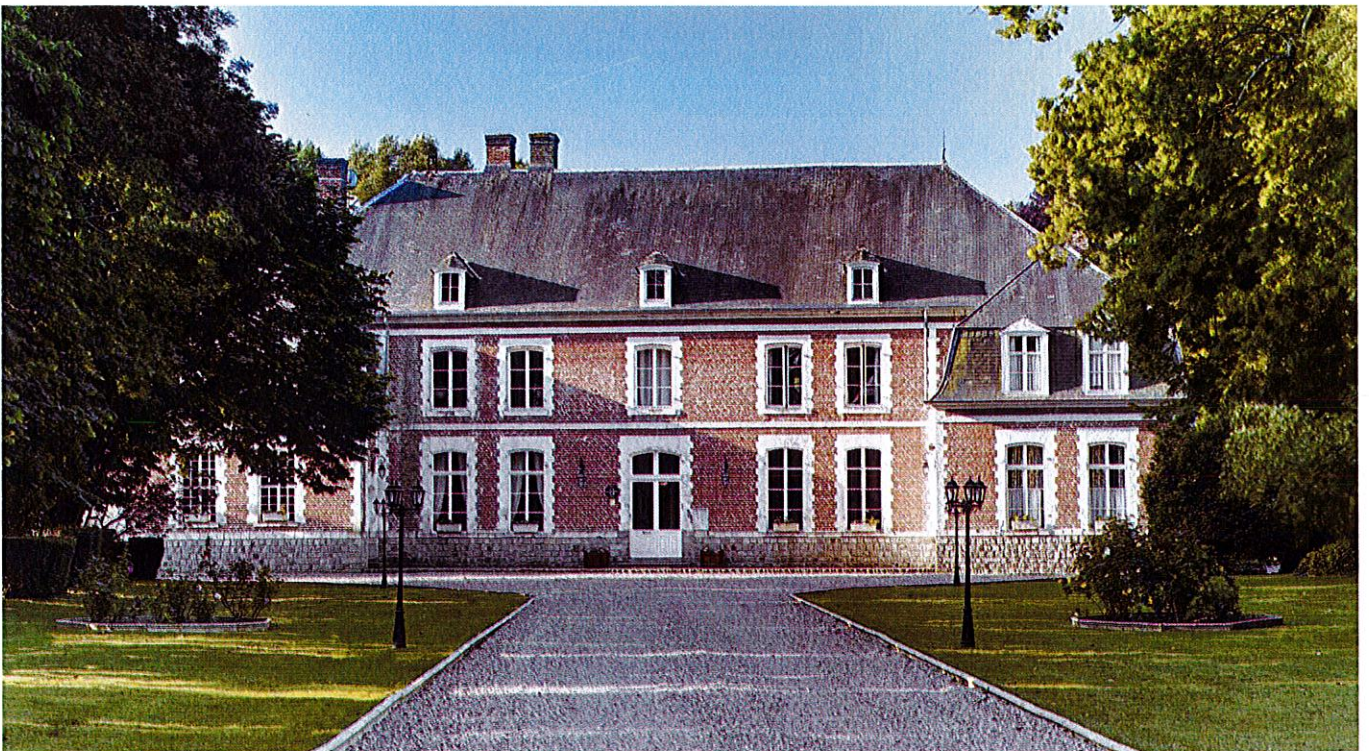


manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: .

PARTY LEADER: 7.

DATES: 23-26 June 2023

EMAIL:

ACCOMMODATION: (Château) / (Ecurie) / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? (

How could we improve our website: www.manoradventure.com?

HOTEL PHONE NUMBER NEEDS TO BE ACCESSIBLE

If you had a visit from one of our School Journey Advisors; N/A

Did he provide a fair description of our centre & product?

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK.....1.....(Mandy)

Château.....1.....(Marie)

Preview visit to the centre?.....N/A.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1

Fire drill 1

Room allocation 1

Intro talk 1

Section 3; Centre Facilities

Pupil's accommodation 1

The grounds 1

Teacher's accommodation 1

Teachers lounge 1

Washing & toilet facilities 1

Cleanliness/Hygiene 1

Were there any accommodation problems?

Room 35 lock needs some attention

Section 4; Meals

Were the meals of an adequate standard?

YES BUT NOT FOR NON-MEAT EATERS, NO VARIETY FOR VEGETARIANS

Was there enough to eat?

YES

What was the most / least enjoyed meal?

Most: PROFITEROLES / CHIPS Least:

Were all dietary requirements catered for?

Please rate the packed lunch meals: EXCELLENT

Any other comments?

CARDS WITH DIETARY REQUIREMENTS

ARE A VERY GOOD IDE.

THANK YOU FOR THE TEA + COFFEE AVAILABLE FOR STAFF IN OUR.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1....

Professionalism.....2...

Friendliness.....1.....

How do you rate the evening activities?

2 - THERE WAS AN ACCIDENT, WHICH
WASN'T REPORTED TO THE SCHOOL STAFF

What were your pupil's favourite evening activities?

WERE APPRECIATED BY SOME, BUT MANY
WERE VERY TIRED.

Do you have any suggestions on how we could improve our product or evening activities?

.....
.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: MARCHÉ DE RUE (name excursion)

How well did the excursion fulfil your expectations: EXTREMELY WELL. 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: FANTASTIC SENSE OF HUMOUR FROM GUIDES.

Excursion 2: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:
.....

Excursion 3: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4:..... (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Excursion 5:..... (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Excursion 6:..... (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? THE IMPRESSIVE VENUE,
FRIENDLINESS OF STAFF, SUPERB BUS DRIVER.

Which aspect of your stay was least satisfactory? FIRST AID ROOM (CASTLE, DOWNSTAIRS)
-ALARM LEFT BEEPING FROM 5PM TO 11.50PM, KNOWN TO STAFF IN CHARGE
BUT WE HAD TO GO AND FIND HIM OUTSIDE AT 11.45PM.

How do you rate the course overall on a value for money basis? EXCELLENT.

Will you be considering a further visit with *Manor Adventure*? PROBABLY.

Where did you hear of *Manor Adventure*? CAME BEFORE.

What were the reasons for choosing *Manor Adventure*? PREVIOUS VISIT

Which centre(s) did you visit last year? N/A

What other visits does your school organise? SCIENCE TRIPS,
WORLD CHALLENGE, SKI TRIPS

Do you have any further comments which you feel would be useful to us?

IT HAS BEEN VERY GOOD FOR THE ^{SCHOOL} STAFF
TO HAVE SOME RELAXATION TIME, TO PLAN
FOR THE NEXT DAY.

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

.....

.....

Section 9; Coach Report Form

School name .. *.....* Date of stay *23 - 26 June 2023*
Drivers name *KEN* Number of seats *83(2)*

Please circle as appropriate:

Safety talk received: Yes / No Safety DVD shown: Yes / No
Entertainment: Video / DVD / None
Toilet: Yes / No If yes, was it clean? Yes / No
Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers *1* to children *1*
Attitude/Cooperation during stay *1* State of the coach *1*

Time keeping:

Arrival at school *1* Excursions *1*
Drivers knowledge of visits *1*

Any additional comments:

Ken is amazing
.....
.....
.....
.....
.....