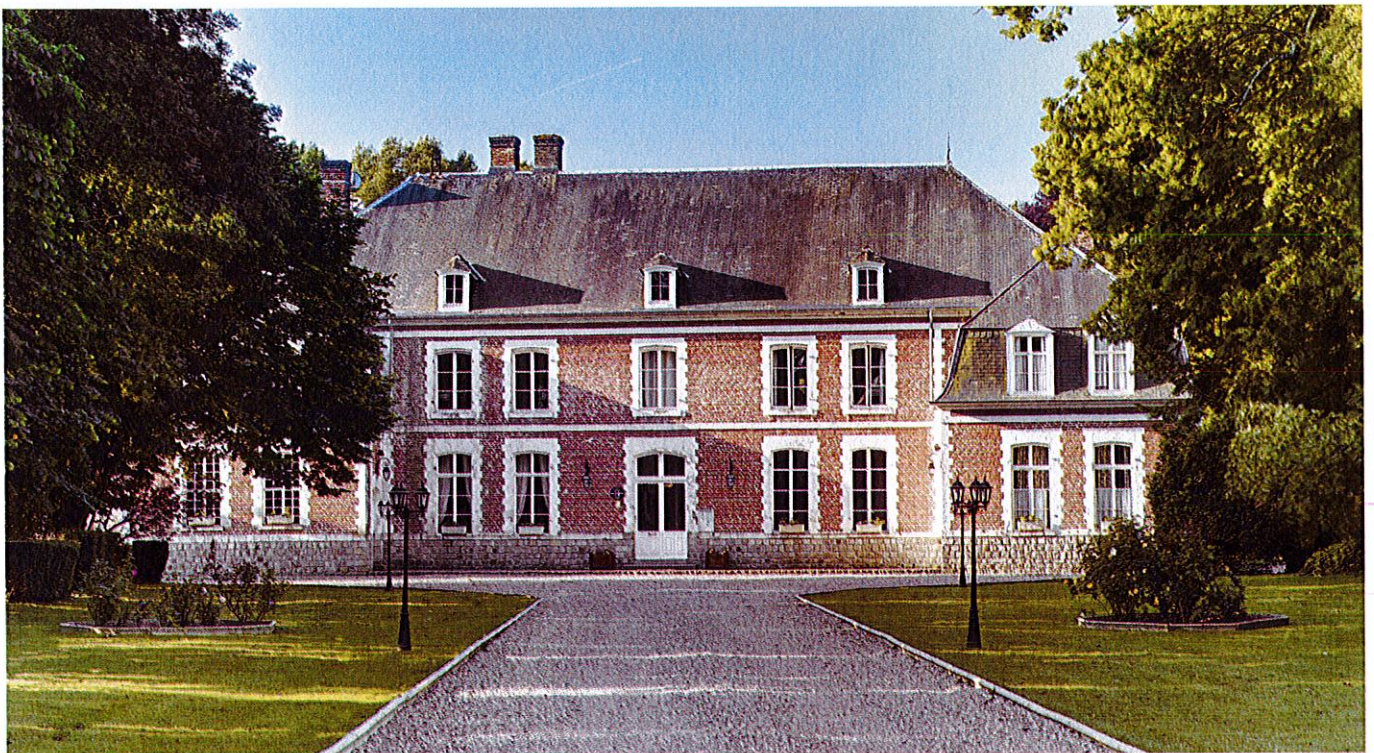


manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL PARTY LEADER:

DATES: 5-9 June 2023 EMAIL: '.....

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative?..... Not read.....

How could we improve our website: www.manoradventure.com?

Include all Risk Assessments & paperwork on the teacher's page.

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A.....

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK..... 1.....(Mandy)

Château..... 1.....(Marie)

Preview visit to the centre?..... 1.....

} 5 stars!

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill ...3...-bit quiet through the thick door

Room allocation1.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation1.....

The grounds1.....

Teacher's accommodation1.....

Teachers lounge1.....

Washing & toilet facilities1.....

Cleanliness/Hygiene1.....

Were there any accommodation problems?

.....No.....
.....

Section 4; Meals

Were the meals of an adequate standard?

.....YES.....

Was there enough to eat?

.....YES.....

What was the most / least enjoyed meal?

Most:.....Bolognese.....Least:.....

Were all dietary requirements catered for?

.....Very well.....

Please rate the packed lunch meals:.....Very good - a vegan 'pudding' option would be good.

Any other comments?

.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1....

Professionalism1.....

Friendliness.....1.....

Which animator(s) deserve(s) a special mention and for what reason?

.....*Anthonic*.....
.....*Very fun (silly song) - and taking extra precautions*.....
.....*at the campfire with our Coeliac pupil. But they*.....
.....*were all great!*.....

How do you rate the evening activities?

.....*1*.....
.....

What were your pupil's favourite evening activities?

.....*They said All of them - we appreciate*.....
.....*obvious dedication and joy the craft display.*.....

Do you have any suggestions on how we could improve our product or evening activities?

.....
.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1:..... SEA LIFE (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments:

.....

Excursion 2:..... MARLE (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments:

.....

Excursion 3:..... CHOCOLATE (name excursion)

How well did the excursion fulfil your expectations: 2

Enjoyment students: 2

Enjoyment teachers: 2

Suitability to your group: 1

Comments: Toilets

.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4:.....ALBERT MUSEUM..... (name excursion)

How well did the excursion fulfil your expectations:2.....

Enjoyment students:2.....

Enjoyment teachers:2.....

Suitability to your group:

Comments:Definitely recommend having a guide.....
.....

Excursion 5:.....BATTLEFIELD..... (name excursion)

How well did the excursion fulfil your expectations:1.....

Enjoyment students:1.....

Enjoyment teachers:1.....

Suitability to your group:1.....

Comments:
.....

Excursion 6:.....SWEES..... (name excursion)

How well did the excursion fulfil your expectations:2.....

Enjoyment students:2.....

Enjoyment teachers:2.....

Suitability to your group:2.....

Comments:Luckily we had a translator.....
.....Difficult to manage 2 groups.....

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Staying in a real chateau.....

Very relaxed atmosphere and things.....

Which aspect of your stay was least satisfactory? / Get rid of rats in.....

..... down if possible!.....

How do you rate the course overall on a value for money basis? V. gd.....

Will you be considering a further visit with *Manor Adventure*? YES!.....

Where did you hear of *Manor Adventure*? Bromley High GS.....

What were the reasons for choosing *Manor Adventure*? You had availability and.....

..... the location.....

Which centre(s) did you visit last year? /.....

What other visits does your school organise? Y5 PGL in UK.....

Do you have any further comments which you feel would be useful to us?

.....
.....
.....

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France? / /

Name:..... Name:.....

Address:..... Address:.....

.....

.....

.....

.....

Section 9; Coach Report Form

School name Date of stay 5-9 JUNE 2023

Drivers name MAREK Number of seats 55

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No *did not use*

Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1

to children 1

Attitude/Cooperation during stay 1

State of the coach 1

Time keeping:

Arrival at school 1

Excursions 1

Drivers knowledge of visits 1

Any additional comments:

..... Please can we have March next year.
.....
.....
.....
.....