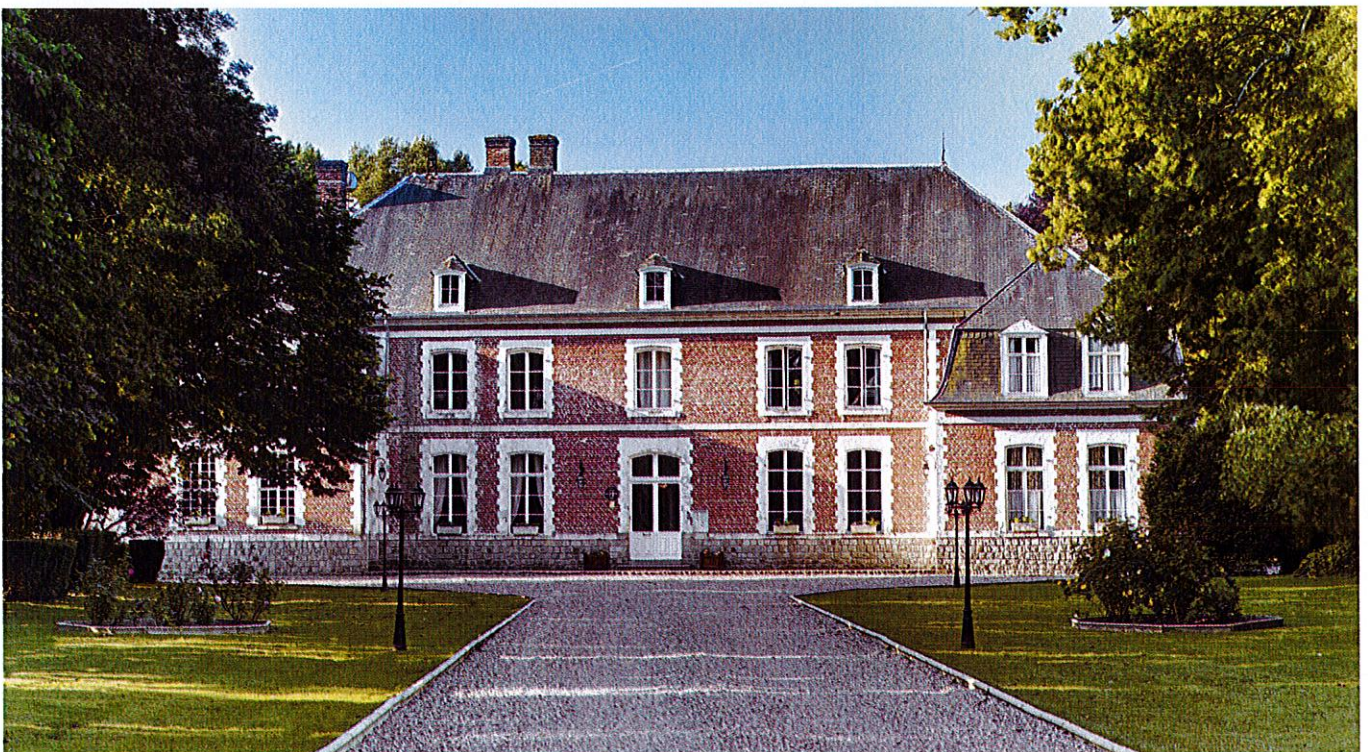


manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: ✓

PARTY LEADER:

DATES: 3-7th July 23

EMAIL:

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com?

All good.

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? NA

How was the Presentation Evening? NA

How did you rate our pre-visit administration?

UK..... 1(Mandy)

Château..... 2(Marie)

Preview visit to the centre? NA

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....	Fire drill1.....
Room allocation1.....	Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation2.....	The grounds1.....
Teacher's accommodation1.....	Teachers lounge1.....
Washing & toilet facilities2.....	Cleanliness/Hygiene1.....

Were there any accommodation problems?

.....No.....
.....

Section 4; Meals

Were the meals of an adequate standard?

.....Yes.....

Was there enough to eat?

.....Yes.....

What was the most / least enjoyed meal?

All meals were great!

Most:.....Least:.....

Were all dietary requirements catered for?

.....Yes.....

Please rate the packed lunch meals:.....2.....

Any other comments?

.....
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which animator(s) deserve(s) a special mention and for what reason?

.....

.....

.....

.....

How do you rate the evening activities?

1.....

Children really enjoyed them.....

What were your pupil's favourite evening activities?

All of them!.....

.....

Do you have any suggestions on how we could improve our product or evening activities?

No - very satisfied.....

.....

.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Etaples Market (name excursion)

How well did the excursion fulfil your expectations: Very well - lots to see

Enjoyment students: 2 and practise French.

Enjoyment teachers: 2

Suitability to your group: 2

Comments: Great - children loved all the stalls!

Excursion 2: Chocolate factory (name excursion)

How well did the excursion fulfil your expectations: 2

Enjoyment students: 2

Enjoyment teachers: 2

Suitability to your group: 2

Comments: Very good.

Excursion 3: Battle of Somme museum etc (name excursion)

How well did the excursion fulfil your expectations: Excellent all round

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Fantastic day - very emotional
and impactful.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Snail farm (name excursion)

How well did the excursion fulfil your expectations: Very well

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: First time doing this and children really enjoyed it

Excursion 5: Rue Tour (name excursion)

How well did the excursion fulfil your expectations: Very well

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: children enjoyed the tour and the stones

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

.....

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *Great accommodation, food good, staff v. friendly.*

Which aspect of your stay was least satisfactory? *Nothing at all.*

How do you rate the course overall on a value for money basis? *2*

Will you be considering a further visit with *Manor Adventure*? *Yes - 15th year at least*

Where did you hear of *Manor Adventure*? *See previous question ↑*

What were the reasons for choosing *Manor Adventure*? *Excellent facilities and excursions, staff great*

Which centre(s) did you visit last year? *Last came 2019 before pandemic*

What other visits does your school organise? *PGW Year 4, Skiing Y6*

Do you have any further comments which you feel would be useful to us?

Thank you for a fabulous visit. All staff and children had a great time.

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

.....

.....

Section 9; Coach Report Form

School name Date of stay 3-7 July 23
Drivers name Marek Number of seats 59

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

Yes

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1

to children 1

Attitude/Cooperation during stay 1

State of the coach 1

Time keeping:

Arrival at school 1

Excursions 1

Drivers knowledge of visits 1

Any additional comments:

Thank you - driver was excellent
.....
.....
.....
.....