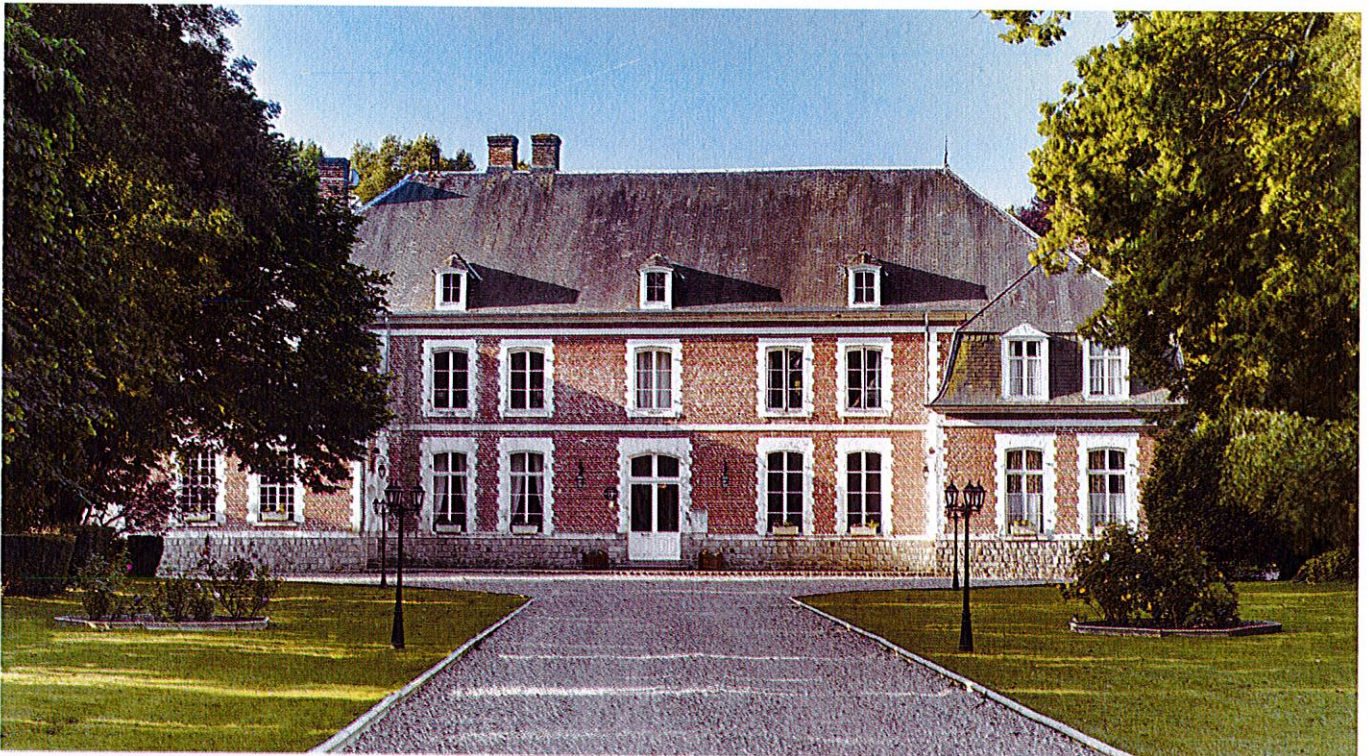


**manor adventure**  
no one does school residentials' better!

# COURSE REPORT FORM

*Château du Broutel*



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

# Château du Broutel

Rue du Marais, 80120 RUE (FR)

## Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: ..... PARTY LEADER: .....  
DATES: 26/5 - 30/5/23 ..... EMAIL: .....  
ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate) .....  
J.F.V

Please score on the following basis if not making any comment:

- 1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

### Section 1; pre-arrival

Did you find the brochure accurate and informative? ..... YES

How could we improve our website: [www.manoradventure.com](http://www.manoradventure.com)?

.....  
.....

If you had a visit from one of our School Journey Advisors;

n/a

Did he provide a fair description of our centre & product? .....

How was the Presentation Evening? .....

How did you rate our pre-visit administration?

UK ..... (Mandy)

Château ..... (Marie)

Preview visit to the centre? ..... n/a

Wonderful and helpful as always

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 2; Arrival

General welcome ..... 1 .....

Fire drill ..... 1 .....

Room allocation ..... 1 .....

Intro talk ..... 1 .....

## Section 3; Centre Facilities

Pupil's accommodation ..... 1 .....

The grounds ..... 1 .....

Teacher's accommodation ..... 1 .....

Teachers lounge ..... 1 .....

Washing & toilet facilities ..... 1 .....

Cleanliness/Hygiene ..... 1 .....

Were there any accommodation problems?

..... No .....

## Section 4; Meals

Were the meals of an adequate standard?

..... Yes .....

Was there enough to eat?

..... Yes .....

What was the most / least enjoyed meal?

Most: Lasagne ..... Least: Chicken Curry .....

Were all dietary requirements catered for?

..... Yes .....

Please rate the packed lunch meals: Excellent .....

Any other comments?

.....  
.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which animator(s) deserve(s) a special mention and for what reason?

Alison

How do you rate the evening activities?

Excellent

What were your pupil's favourite evening activities?

Camouflage

Do you have any suggestions on how we could improve our product or evening activities?

No

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 6; Excursions

Excursion 1: Agincourt Museum (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: \$

Excursion 2: Rue Market (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: .....

Excursion 3: Steam Train (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: .....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Albert Museum ..... (name excursion)

How well did the excursion fulfil your expectations: ..... 1 .....

Enjoyment students: ..... 1 .....

Enjoyment teachers: ..... 1 .....

Suitability to your group: ..... 1 .....

Comments: .....

Excursion 5: Some battle fields - Tipral, Ulster Tower, Newfoundland ..... (name excursion)

How well did the excursion fulfil your expectations: ..... 1 .....

Enjoyment students: ..... 1 .....

Enjoyment teachers: ..... 1 .....

Suitability to your group: ..... 1 .....

Comments: .....

Excursion 6: Wellington Tunnels ..... (name excursion)

How well did the excursion fulfil your expectations: ..... 1 .....

Enjoyment students: ..... 1 .....

Enjoyment teachers: ..... 1 .....

Suitability to your group: ..... 1 .....

Comments: .....

## Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? ..... Evening Activities

.....

Which aspect of your stay was least satisfactory? ..... n/a

.....

How do you rate the course overall on a value for money basis? ..... Excellent

Will you be considering a further visit with *Manor Adventure*? ..... Yes

Where did you hear of *Manor Adventure*? ..... Past Experience with you

What were the reasons for choosing *Manor Adventure*? ..... ..

.....

Which centre(s) did you visit last year? ..... Always Chateau du Brorbel

What other visits does your school organise? ..... Domestic - residential

.....

Do you have any further comments which you feel would be useful to us?

..... no.

.....

.....

## Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

.....

.....

# Section 9; Coach Report Form

School name ..... Date of stay .....

Drivers name WILL MOIR ..... Number of seats .....

**Please circle as appropriate:**

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

**For the next section please enter a score on the following basis**

1 – Excellent      2 – Very Good      3 – Good      4 – Acceptable      5 – Poor

**Professionalism of the driver:**

Friendliness to teachers .....1.....

to children .....1.....

Attitude/Cooperation during stay .....1.....

State of the coach .....1.....

**Time keeping:**

Arrival at school .....1.....

Excursions .....1.....

Drivers knowledge of visits .....1.....

**Any additional comments:**

Could we have Will on all our visits!!  
.....  
.....  
.....  
.....  
.....