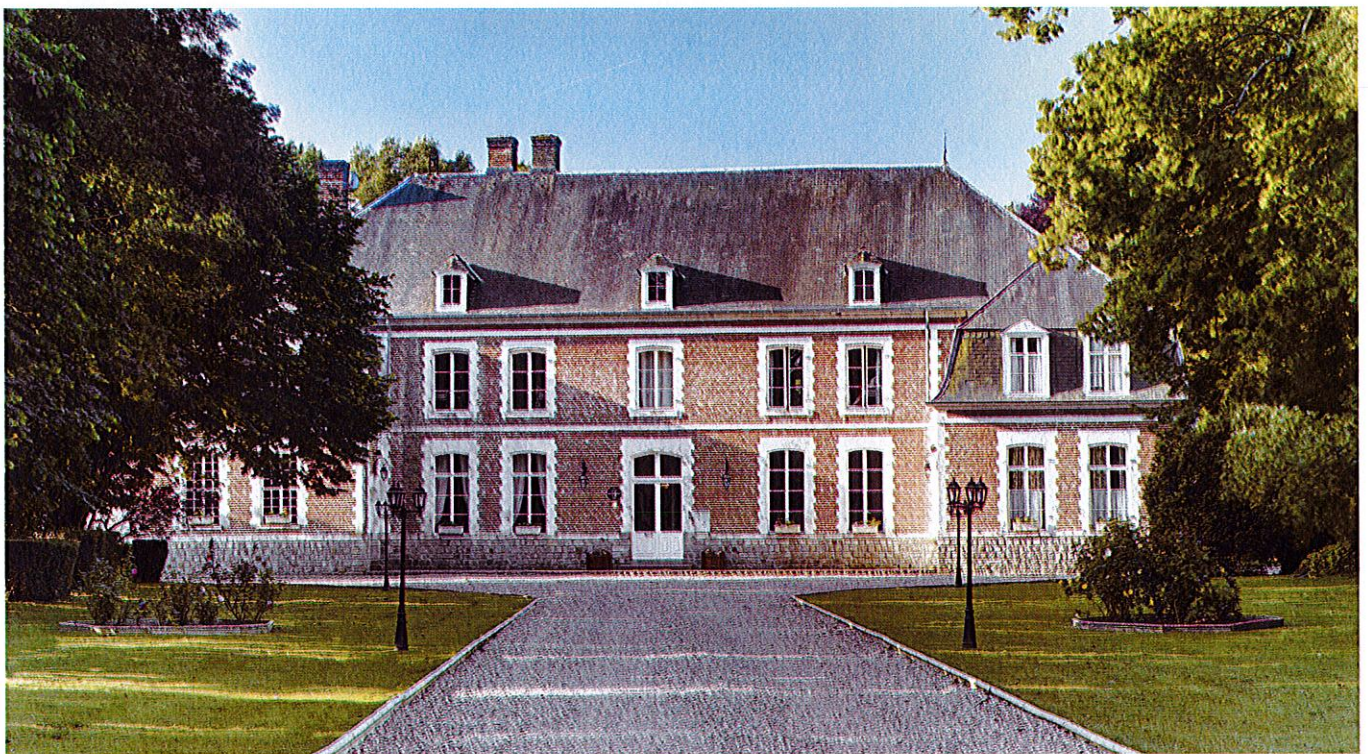


manor adventure
no one does school residential's better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 24-28 April 2023 EMAIL:

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative?..... YES

How could we improve our website: www.manoradventure.com?

Add ~~to~~ excursion information to browse for
future visits.

If you had a visit from one of our School Journey Advisors; n/a

Did he provide a fair description of our centre & product?

How was the Presentation Evening?

How did you rate our pre-visit administration? All excellent

UK.....(1).....(Mandy)

Château.....(1).....(Marie)

Preview visit to the centre?.....(1).....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1
Room allocation 1
Fire drill 1
Intro talk 1

Section 3; Centre Facilities

Pupil's accommodation 2 1
Teacher's accommodation 1
Washing & toilet facilities 1
The grounds 1
Teachers lounge 1
Cleanliness/Hygiene 1

Were there any accommodation problems?

Room 36 - door handle fell off. ^{we fixed it.} Toilet seems to be leaking.
Room 31 - very noisy cistern. Had to use downstairs toilet
as after flushing the cistern churned water for
3 hours. Then it was fine on rest of stay!

Section 4; Meals

Were the meals of an adequate standard?

..... (1) Excellent

Was there enough to eat?

..... (1) Yes

What was the most / least enjoyed meal?

* Most: Equally enjoyed Least: None

Were all dietary requirements catered for?

..... Yes

Please rate the packed lunch meals: (1)

Any other comments?

..... All excellent. Great choice and
plenty of food & water.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....①

Professionalism.....①

Friendliness.....①

Which animator(s) deserve(s) a special mention and for what reason?

Marie and Josep (our instructors)
"Kind, jayous, helpful, fun, patient, good
sense of humour, confident speaking
English"

How do you rate the evening activities?

① Great!

* What were your pupil's favourite evening activities?

campfire, team games, olympics -
we loved them all!

Do you have any suggestions on how we could improve our product or evening activities?

~~AA Karaoke Talent evening?~~

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: *Bakery* (name excursion)

How well did the excursion fulfil your expectations: *1*

Enjoyment students: *1*

Enjoyment teachers: *1*

Suitability to your group: *1*

Comments: *Fantastic, funny!*

Excursion 2: *Car Farm* (name excursion)

How well did the excursion fulfil your expectations: *1*

Enjoyment students: *1*

Enjoyment teachers: *1*

Suitability to your group: *1*

Comments: *Excellent*

Excursion 3: *Caves of Navors* (name excursion)

How well did the excursion fulfil your expectations: *1*

Enjoyment students: *1*

Enjoyment teachers: *1*

Suitability to your group: *1*

Comments: *Excellent*

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Sweet Shop (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students: ①

Enjoyment teachers: ①

Suitability to your group: ①

Comments: Excellent

Excursion 5: Rue Tour (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students: ①

Enjoyment teachers: ①

Suitability to your group: ①

Comments: Excellent

..... Can you we visit the Belfry museum too?

Excursion 6: Shail Farm (name excursion)

NOT yet visited.

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *All of it.*

Which aspect of your stay was least satisfactory? *None of it*

How do you rate the course overall on a value for money basis? *Excellent*

Will you be considering a further visit with *Manor Adventure*? *Yes!*

Where did you hear of *Manor Adventure*? *Recommended*

What were the reasons for choosing *Manor Adventure*? *Close to Calais. UK*

owned. Beautiful accommodation.

Which centre(s) did you visit last year? *None*

What other visits does your school organise? *UK ones*

Do you have any further comments which you feel would be useful to us?

Thank you!

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:.....

Name:.....

Address:.....

Address:.....

Section 9; Coach Report Form

School name² Date of stay 24-28 April
Drivers name Marek Number of seats 56

Please circle as appropriate:

Safety talk received: Yes/ No Safety DVD shown: Yes/ No
Entertainment: Video / DVD / None
Toilet: Yes/ No If yes, was it clean? Yes/ No
Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes/ No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1 to children 1
Attitude/Cooperation during stay 1 State of the coach 1

Time keeping:

Arrival at school 1 Excursions 1
Drivers knowledge of visits 1

Any additional comments:

Great driver - reliable,
professional, kind, calm, knowledgeable