

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER: 1 11 11 2
DATES: 1-4 April 23 EMAIL:
ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com?

- Make powerpoint slides for parents info evenings easier to download / edit

If you had a visit from one of our School Journey Advisors; N / A

Did he provide a fair description of our centre & product?

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK..... Excellent (Mandy)

Château..... Excellent (Marie)

Preview visit to the centre?..... N / A

Thank You to Marie for the certificates

→ Timings for breakfast and dinner on the itinerary in advance would be so helpful for staff + pupils.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1..... Fire drill1.....
Room allocation1..... Intro talk1.....

Section 3; Centre Facilities

Perfect teachers rooms but it was ok.

Pupil's accommodation1..... The grounds1.....
Teacher's accommodation2..... Teachers lounge1.....
Washing & toilet facilities1..... Cleanliness/Hygiene1.....

Refreshed rooms was a lovely choice!

Maybe a single bed in 4th teacher room rather than child's bunk bed? Other 3 rooms were great.

Were there any accommodation problems?

.....
.....

Section 4; Meals

Were the meals of an adequate standard?

..... Absolutely delicious

Was there enough to eat?

..... Yes, the team were happy to offer second portions if needed

What was the most / least enjoyed meal?

Most: Meatballs / doughnuts Least:

Were all dietary requirements catered for?

..... Absolutely

Please rate the packed lunch meals: Delicious!

Any other comments?

..... Birthday cake, specially made gluten free was so kind and it was delicious. Very special for a 13th birthday thank you Sylvie + her team!

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1

Professionalism.....1

Friendliness.....1

Which animator(s) deserve(s) a special mention and for what reason?

Marie - team games was really fun
Leon - loved the pétanque, beach volleyball
+ camp fire

How do you rate the evening activities?

1

What were your pupil's favourite evening activities?

team games + camp fire

Do you have any suggestions on how we could improve our product or evening activities?

Our itinerary was full so it wasn't much of a problem but a common room for the children would make it perfect → space to play table football / relax on their phones on bean bags / UNO / Dobble. Supervision from teachers of course not animateurs.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Le Fournil (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Brilliant

Excursion 2: Caves de Naous (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: We really enjoyed the new section of soldier graffiti art. Would recommend allocating a bit more

Excursion 3: Canchil-le temple (name excursion)
water sports

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Fantastic! Excellent level of

supervision + range of water sports. They really enjoyed sailing + paddle boarding.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Samme battlefields (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Our guide Jeremy was so knowledgeable. His English is perfect of course and he made it

Excursion 5: Sucres Berchois (name excursion)

extremely infamabre.

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Berch sur Mer
Plage aux Phoques
a lovely spot!

Comments: This was the childrens favourite activity
They loved making lollitops and choice of

Excursion 6: (name excursion)

sweets /chocolates
to buy.

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Sociés herkois / Conchil
la temple
lake

Which aspect of your stay was least satisfactory?

..... in fi on site was poor for teachers - just to check
map for timings / coach
car park

How do you rate the course overall on a value for money basis?

Will you be considering a further visit with *Manor Adventure*? Definitely

Where did you hear of *Manor Adventure*? many years ago

What were the reasons for choosing *Manor Adventure*? château, cultural

..... excursions nearby

Which centre(s) did you visit last year? Broutd

What other visits does your school organise? Broutd + Warsy

Do you have any further comments which you feel would be useful to us?

..... Our PE department are potentially interested
in receiving information on UK sites +
abroad.

Section 8; referral

I keep recommending Broutd + Warsy on MFL

Do you know of any other schools or colleges that may be interested in visiting any of our centres in
England, Scotland, Wales or France?

Name:.....

Name:.....

Address:.....

Address:.....

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.....

.....

social media groups
I am a part of.

Section 9; Coach Report Form

School name Date of stay 1-4 April 2023

Drivers name Alan Number of seats

Please circle as appropriate:

Safety talk received: Yes / No (Yes circled) Safety DVD shown: Yes / No
Entertainment: Video / DVD / (None circled)
Toilet: (Yes circled) / No If yes, was it clean? (Yes circled) / No
Correct uniform worn: white company shirt or polo, black trousers, formal shoes: (Yes circled) / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1 to children 1
Attitude/Cooperation during stay 1 State of the coach 1

Time keeping:

Arrival at school 1 Excursions 1
Drivers knowledge of visits 1

Any additional comments:

We were over the moon to have Alan on our trip. Thank You!
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