

manor adventure
no one does school residential's better!

COURSE REPORT FORM

Château du Broutel



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château du Broutel

Rue du Marais, 80120 RUE (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: .. PARTY LEADER: ..

DATES:..... 17/10 - 21/10/22 EMAIL:.....

ACCOMMODATION: Château / Ecurie / Normandy (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative?..... YES

How could we improve our website: www.manoradventure.com?

..... N/A

.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A -

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK..... V(4.000).....(Mandy)

Château..... V(4.000).....(Marie)

Preview visit to the centre?..... No

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill2.....

Room allocation1.....

Intro talk2.....

Section 3; Centre Facilities

Pupil's accommodation2.....

The grounds1.....

Teacher's accommodation1.....

Teachers lounge1.....

Washing & toilet facilities2.....

Cleanliness/Hygiene1.....

more per dormitory would be beneficial

Were there any accommodation problems?

No.

Section 4; Meals

Were the meals of an adequate standard?

Yes

Was there enough to eat?

Yes

What was the most / least enjoyed meal?

Most: Beef bourgignoa Least: N/A

Were all dietary requirements catered for?

YES

Please rate the packed lunch meals:1.....

Any other comments?

N/A

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1....

Professionalism.....1....

Friendliness.....1....

Which animator(s) deserve(s) a special mention and for what reason?

Allison and Paco both very approachable,
polite and enthusiastic

How do you rate the evening activities?

1

What were your pupil's favourite evening activities?

Volleyball

Do you have any suggestions on how we could improve our product or evening activities?

Pupil / staff ratio

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Rise Tour (name excursion)

How well did the excursion fulfil your expectations: 3

Enjoyment students: 3

Enjoyment teachers: 3

Suitability to your group: 2

Comments: Would have been better/more enjoyable if conducted in smaller groups with a visit inside the church. More storytelling/history

Excursion 2: Battlefields (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Tour Guide at Ulster Tower - very informative and engaging.

Excursion 3: Water Sports (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: ✓ good instructors, professional and supported less confident children.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Market (name excursion)

How well did the excursion fulfil your expectations: 3

Enjoyment students: 3

Enjoyment teachers: 4/5

Suitability to your group: 4

Comments: Market experience itself is good idea but

sourcing an 'authentic' artisanal French market
would provide a better educational experience.

Excursion 5: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Venue, variety of activities

Which aspect of your stay was least satisfactory? Instructions for children
could be clearer, staff should ^{double} check children have
any necessary medication (eg asthma pumps).

How do you rate the course overall on a value for money basis? 2

Will you be considering a further visit with *Manor Adventure*? Yes

Where did you hear of *Manor Adventure*? Been before

What were the reasons for choosing *Manor Adventure*? "

Which centre(s) did you visit last year? Norfolk

What other visits does your school organise? N/A

Do you have any further comments which you feel would be useful to us?

It would be great to reinstate activities
such as crate stacking, fencing, abseiling
on site

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in
England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

Section 9; Coach Report Form

School name Date of stay 17/10/22 - 21/10/22
Drivers name STEVE Number of seats 38

Please circle as appropriate:

Safety talk received: Yes / No Safety DVD shown: Yes / No
Entertainment: Video / DVD / None
Toilet: Yes / No If yes, was it clean? Yes / No
Correct uniform worn: white company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers 1 to children 1
Attitude/Cooperation during stay 1 State of the coach 1

Time keeping:

Arrival at school 1 Excursions 1
Drivers knowledge of visits 1

Any additional comments:

Very helpful, amenable and flexible. Knowledgeable about the Battlegrounds.
Thanks!