

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER.

DATES: 21-24 Oct 2022 EMAIL:

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com?

..... N/A

.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A

How was the Presentation Evening? ✓

How did you rate our pre-visit administration?

UK..... 1(Mandy)

France..... 1(Marie)

Preview visit to the centre?..... N/A

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1.....

Fire drill 1.....

Room allocation 1.....

Intro talk 1.....

Section 3; Centre Facilities

Pupil's accommodation 1.....

The grounds 1.....

Teacher's accommodation 1.....

Teachers lounge 1.....

Washing & toilet facilities 1.....

Cleanliness/Hygiene 1.....

Were there any accommodation problems?

None.....
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Section 4; Meals

Were the meals of an adequate standard?

yes, very appropriate to kids' taste.....

Was there enough to eat?

yes, plenty.....

What was the most / least enjoyed meal?

Most: Pizza + snail/frogs..... Least: Toulouse sausage.....

Were all dietary requirements catered for?

yes.....

Please rate the packed lunch meals: 2.....

Any other comments?

Vegan lunch was a bit "dry" (just salad in a box).
but the rest of the vegan meals were great.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness...1.....

Professionalism...1.....

Friendliness...1.....

Which instructor(s) deserve(s) a special mention and for what reason?

Paco was great with the kids, many mentioned him very positively

How do you rate the evening activities?

Very fun and engaging to all our age groups.

What were your pupil's favourite evening activities?

Do you have any suggestions on how we could improve our product or evening activities?

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Go Ape Accorbranca (name excursion)

How well did the excursion fulfil your expectations: ~~1~~ 2

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: yes - 2

Comments: well trained staff, good English for instructions and interactions with kids, flexible for timings.

Excursion 2: Acciens (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 2

Enjoyment teachers: 2

Suitability to your group: 2

Comments: enough time - good drop off location

Excursion 3: Albert + Somme Ste (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 2

Enjoyment teachers: 2

Suitability to your group: 2

Comments: great staff + quality of displays at Albert
Driver adapted quickly to temporary ~~the~~ road closure.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Chocolate Factory..... (name excursion) (on return) .

How well did the excursion fulfil your expectations: N/A

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

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Excursion 5:..... (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

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Excursion 6:..... (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

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Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? All excursions + on site activities

Which aspect of your stay was least satisfactory? None!!

How do you rate the course overall on a value for money basis? very good

Will you be considering a further visit with Manor Adventure? Yes!

Where did you hear of Manor Adventure? re booking from 2019

What were the reasons for choosing Manor Adventure? outdoor pursuits + the pod village

Which centre(s) did you visit last year? Wassy

What other visits does your school organise?

Do you have any further comments which you feel would be useful to us?

Jonny was very professional and knowledgeable
the rest of the team was very attentive to staff needs

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

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Section 9; Coach Report Form

School name .. Date of stay 21-24 Oct

Drivers name Chris Number of seats 50 ish

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Coach: Executive / Standard
(we think!) - brand new.

Entertainment: Video / DVD / None - not used.

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

Professionalism of the driver:

Friendliness to teachers 1

to children 1

Attitude/Cooperation during stay 2

State of the coach 1

Time keeping:

Arrival at school 1

Excursions 1

Drivers knowledge of visits 2

Any additional comments:

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