

# Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

## Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: ..... PARTY LEADER: .....

DATES: 22 - 26th October 2022 EMAIL: .....

ACCOMMODATION: (Château) Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent
- 2- Very Good
- 3- Good
- 4- Acceptable
- 5- Poor

### Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: [www.manoradventure.com](http://www.manoradventure.com)?  
N/A

If you had a visit from one of our School Journey Advisors; N/A  
Did he provide a fair description of our centre & product? .....

How was the Presentation Evening? .....

How did you rate our pre-visit administration?

UK: 1 (Mandy)

France: 1 (Marie)

Preview visit to the centre? N/A

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 2; Arrival

General welcome ..... 1

Fire drill ..... 1

Room allocation ..... 1

Intro talk ..... 1

## Section 3; Centre Facilities

Pupil's accommodation ..... 1

The grounds ..... 1

Teacher's accommodation ..... 1

Teachers lounge ..... 1

Washing & toilet facilities ..... 3

Cleanliness/Hygiene ..... 1

not all rooms had  
not water but daily attempts  
were made to solve this. first time this has occurred.

Were there any accommodation problems?

Hot water

## Section 4; Meals

Were the meals of an adequate standard?

1 Yes

Was there enough to eat?

1 Yes

What was the most / least enjoyed meal?

Most: pizza

Least:

Stir fry with noodles

Were all dietary requirements catered for?

1 Yes

Please rate the packed lunch meals:

~~2~~ 3

Any other comments?

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

→ amazing support in A & E  
Paco, Noelani & Alton

very helpful

Jonny - massively accommodating  
when plans changed

How do you rate the evening activities?

1 really good

What were your pupil's favourite evening activities?

camp fire

Do you have any suggestions on how we could improve our product or evening activities?

No

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

## Section 6; Excursions

Excursion 1: Disney (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: fab

Excursion 2: Amiens / Somme (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: .....

Excursion 3: Paris (Compiègne / chocolate factory) (name excursion)

How well did the excursion fulfil your expectations: Compiègne - 1  
choc factory - 2

Enjoyment students: 2

Enjoyment teachers: 1

Suitability to your group: 2

Comments: Great idea from Sonny due to not  
being able to go Paris due to protests.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Boulogne (name excursion)

How well did the excursion fulfil your expectations: Not yet experienced

Enjoyment students: .....

Enjoyment teachers: .....

Suitability to your group: .....

Comments: .....  
.....

Excursion 5: ..... (name excursion)

How well did the excursion fulfil your expectations: .....

Enjoyment students: .....

Enjoyment teachers: .....

Suitability to your group: .....

Comments: .....  
.....

Excursion 6: ..... (name excursion)

How well did the excursion fulfil your expectations: .....

Enjoyment students: .....

Enjoyment teachers: .....

Suitability to your group: .....

Comments: .....  
.....

## Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? Disney

Which aspect of your stay was least satisfactory? Planned trip to Paris unable to happen, beyond anyone's control.

How do you rate the course overall on a value for money basis? 1

Will you be considering a further visit with *Manor Adventure*? Booked already

Where did you hear of *Manor Adventure*? Previous trip

What were the reasons for choosing *Manor Adventure*? Previous trip / experiences.

Which centre(s) did you visit last year? Warsy

What other visits does your school organise? N/A

Do you have any further comments which you feel would be useful to us?

## Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France? N/A

Name:..... Name:.....

Address:..... Address:.....

.....

.....

# Section 9; Coach Report Form

School name ..... Date of stay 22-26<sup>th</sup> October 2022

Drivers name Ken ..... Number of seats 80+ .....

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Coach: Executive / Standard

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent      2 – Very Good      3 – Good      4 – Acceptable      5 – Poor

Professionalism of the driver:

Friendliness to teachers ..... 1

to children ..... 1

Attitude/Cooperation during stay ..... 1

State of the coach ..... 1

Time keeping:

Arrival at school ..... 1

Excursions ..... 1

Drivers knowledge of visits ..... 1

Any additional comments:

Amazing and very accommodating to last minute changes. And great advise and massive ambassador for the company, went above and beyond.