

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

CENTRE: ABERNANT LAKE DATES: 30/09 - 04/10/19

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 2

How could we improve our website, www.manoradventure.com?
N/A

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 1

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 1

Were there any accommodation problems? NO

Standard of cleanliness / tidiness? (teacher & pupil) 1

Standard of Furnishing? 2

SECTION 4: Meals

Were the meals of an adequate standard? LOVELY MEALS -
GLUTEN FREE A LITTLE BUT THAT'S W. MOST
PLACES

Was there enough to eat? YES

Was the food served promptly? YES ALWAYS

Were all dietary requirements catered for? YES

How do you rate the packed lunches? N/A

Any other comments? GREAT STAFF IN CANTEN
CHILDREN LOVED THE FOOD

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

ALL WERE FAB ESPECIALLY TONY
THE STAFF ARE ALWAYS ON TOP FORM + EXCELLENT

How do you rate the outdoor pursuits? GREAT RANGE OF
ACTIVITIES = 1

How do you rate the outdoor pursuit equipment? 1

What were your pupil's favourite outdoor pursuits? ALL WATER ONES,
THE ZIP WIRE AND OBSTACLE COURSE

Are there any new outdoor pursuits you would like Manor Adventure to offer?
NOT TO MY KNOWLEDGE

Do you have any suggestions on how we could improve our product or outdoor pursuits?
NO

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? THE ACTIVITIES + STAFF FRIENDLINESS / PROFESSIONALISM
Which aspect of your stay was least enjoyed? NOTHING TEACHERS / SCHOOL STAFF ARE WELL CATERED FOR AS ARE THE CHILDREN
How do you rate the overall product on a value for money basis? 1

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us?
IT IS THE STAFF + FRIENDLY ATMOSPHERE THAT MAKE THE WEEK EXCEPTIONAL

KEEP LOOKING AFTER TEACHERS - THE COFFEE / LOUNGE IS A GOOD END
Where did you hear of Manor Adventure? VIA ANOTHER SCHOOL IN 2009

What were the reasons for choosing Manor Adventure?
THE RANGE OF ACTIVITIES

Which centre did you visit last year? ABERNANT

What other visits does your school organise?
LLANGANNOC YOUTH CENTRE (Y5)

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:
Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France