We constantly strive to improve our high sta important to us and will be assessed by our	[] - [[[[[[[[[[[[[[[[[
SCHOOL:	PARTY LEADER: .
10	DATES: 25/27 September 1
NAME OF ACCOMMODATION: A bert	nant Lake
Please score on the following basis if not m 1 - Excellent 2 - Very Good 3 - Good	
SECTION 1: Pre Arrival	
Did you find the brochure accurate and infor	mative? 1
How could we improve our website, www.m.	anoradventure.com?
If you had a visit from one of our School Jou	rney Advisors:
Did he provide a fair description of ou	r centre and product? NIA
How professional was the Presentation	on Evening?
How did you rate our pre-visit administration	?
Customer Services (Bookings, payme	ents, support)?I
Operations (Rooming, outdoor pursui	t programmes, support)?I
Preview visit to the centre? N.1	9
SECTION 2: Arrivals	
General Welcome:	Fire Drill:
Room Allocation:	Introductory Talk:
SECTION 3: Centre Facilities:	
Pupil Accommodation: 2	Teacher Accommodation:2
Washing & Toilet Facilities:2	Cleanliness / Hygiene:
The Grounds:	Catering: 3
Were there any accommodation problems? .	No
Standard of cleanliness / tidiness? (teacher & ,	oupll) Handsoop in bethrous
would be great.	
Standard of Furnishing? Perfectly	Fine

SECTION 4: Meals

Specified (A) (400 (A) (400 (A)
Were the meals of an adequate standard? Yes
Was there enough to eat? Plenby
Was the food served promptly?

Were all dietary requirements catered for? Yes, (as discussed) our Sikh Hind
children didn't have many meat options. We appreciate And
thildren didn't have every weat options. We appreciate And cooking additional How do you rate the packed lunches? NIA chicken for one ever
Any other comments? Lots of choice!
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
Sam (Rifles) and James (Fencing (Water)
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Differed complety. Credit
to the offer given!
Are there any new outdoor pursuits you would like Manor Adventure to offer?
High ropes at no additional cost.
Do you have any suggestions on how we could improve our product or outdoor pursuits?

	N 6: Overall Assessment	_	0 929	120 000	
Which as	spect of your stay was most enjoye	ed? Act	outles	and chi	den
oda	pendence when foll	المادى	timet	ables	
Which as	spect of your stay was least enjoye	ed?			
How do y	ou rate the overall product on a va	alue for mon	ey basis?	Excellent!	
Will you t	be considering a further visit with N	Manor Adven	ture?	Yes, absolut	ely).
	any further general comments when				
Brule	only organised, pri	ofession	al est	ruction who	÷
Clear	y work to be h	eve on	d on	enjoyubb	
Stay	For teacher on i	vell a	s pu	pus	
Where di	d you hear of Manor Adventure?	Violled	d last	year	
	re the reasons for choosing Manor			~	1/
	as visto			Grou	pch
				120	ucy /
Which ce	ntre did you visit last year?Th	ris on	10	Mos	1
	er visits does your school organise	and processing the second		al fi at ti due li equi	icult
vvnat otne	er visits does your school organise	Ff	**************	at ti	nes
				ا مىل	to:
				oue .	mod
SECTION	17			egu	1
	now of any other schools or collect otres in England, Scotland, Wales	1.77			
Name:		Name:			
Address:	***************************************	Address:			
		disanti			

manor adventure

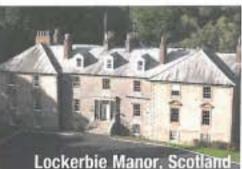
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manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

