

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

CENTRE: ABELMANT DATES: 15 - 19 July 19

NAME OF ACCOMMODATION: ABELMANT LAKE HOTEL

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 2

How could we improve our website, www.manoradventure.com?

DID NOT USE WEBSITE

If you had a visit from one of our School Journey Advisors: N/A

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 1

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 2 Fire Drill: 3

Room Allocation: 2 Introductory Talk: 3

SECTION 3: Centre Facilities:

Pupil Accommodation: 2 Teacher Accommodation: 2

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 2

Were there any accommodation problems? none

Standard of cleanliness / tidiness? (teacher & pupil) 1

Standard of Furnishing? BADLY BUT PERFECT FOR ONE

camp

SECTION 4: Meals

Were the meals of an adequate standard? YES - GOOD VALUE FOR
MONEY / STAFF

Was there enough to eat? YES HEAVY

Was the food served promptly? YES ALWAYS

Were all dietary requirements catered for? YES

How do you rate the packed lunches? N/A

Any other comments? THANKS TO KITCHEN

TEAMS FOR LOOKING AFTER AN NEEDS
AND PROVIDING A GOOD RANGE OF FOOD

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 2 Professional: 2 - FOR THE LAST
MAJORITY.

Which Instructors were motivating / clear / enthusiastic?

FOR THE MOST PART - BIT MORE SKILLS
FOUN ON WATER ACTIVITIES WOULD HAVE BEEN
GOOD

How do you rate the outdoor pursuits?

2

How do you rate the outdoor pursuit equipment? 2 - LACK OF

TOOLS ON SUPPLY MADE ACTIVITY HARD
WORK.

What were your pupil's favourite outdoor pursuits? HIGH ROCK / JAZZ
LADDER / ZIP LINE / CANOE.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

AT POINTS INCREASE THE PART OF THE SESSION
TAYLOR FINISH FOR OLDER STUDENTS NOT

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? ... OBSERVING SUBJECTS

BEING ENLIGHTENED IN A RANGE OF NEW ACTIVITIES AND BEING TAKEN OUT OF THEIR COMFORT ZONE.

Which aspect of your stay was least enjoyed? ...

How do you rate the overall product on a value for money basis? ... 2

Will you be considering a further visit with Manor Adventure? ... YES

Have you any further general comments which you feel would be useful to us?

I AM LEAVING MYSELF. FURTHER COMMUNICATION SHOULD GO VIA MAIL SECTION

Where did you hear of Manor Adventure? ... VIA THE MANOR

What were the reasons for choosing Manor Adventure? ... WE HAD A VERY GOOD EXPERIENCE WITH AZOEN IN 2007

Which centre did you visit last year? ... ABERNANT LAKE HOTEL

What other visits does your school organise? ... SEA / HANOVER

BERMANSKI / CHINA

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France