We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.					
SCHOOL: PARTY LEADER:					
CENTRE: ABGRNANT DATES: 10-12 JULY 19					
NAME OF ACCOMMODATION:					
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor					
SECTION 1: Pre Arrival					
Did you find the brochure accurate and informative?					
How could we improve our website, www.manoradventure.com?					
If you had a visit from one of our School Journey Advisors:					
Did he provide a fair description of our centre and product?					
How professional was the Presentation Evening?					
How did you rate our pre-visit administration?					
Customer Services (Bookings, payments, support)?					
Operations (Rooming, outdoor pursuit programmes, support)?					
Preview visit to the centre?					
SECTION 2: Arrivals					
General Welcome: Fire Drill:					
Room Allocation: Introductory Talk:					
SECTION 3: Centre Facilities:					
Pupil Accommodation:					
Washing & Toilet Facilities:					
The Grounds: Catering:					
Were there any accommodation problems?					
Standard of cleanliness / tidiness? (teacher & pupil)					
Standard of Furnishing?					

SECTION 4: Meals

Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits How do you rate the Centre Staff / Instructors? Helpful:
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment? ARCHERY BOWS. AKKOWS AND TARGETS (BROKED + TIRED) What were your pupil's favourite outdoor pursuits? WATER ACTIVITIES
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Oo you have any suggestions on how we could improve our product or outdoor pursuits?

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Address:		Address:			
Name:		Name:			
	now of any other schools or collea tres in England, Scotland, Wales				
SECTION	7				
What other visits does your school organise?					
Which centre did you visit last year? CULMINGTON MANOR					
What were	872				
Where did you hear of Manor Adventure?					

Have you	any further general comments wh	ich you feel	would be useful to us?		
Will you b	e considering a further visit with M	lanor Adven	ture?		
			12		
How do y	ou rate the overall product on a va	lue for mon	ey basis?Z		
WAS	POOR - AKROWS H	(AD NO	FLIGHTS.		
Which aspect of your stay was least enjoyed? ARCHERY - EQUIPMENT					
Which as	pect of your stay was most enjoye	d?			
SECTION	6: Overall Assessment				

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

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COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

