

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

CENTRE: ABERNAULT MANOR DATES: 10/07/

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES 1 EXCELLENT

How could we improve our website, www.manoradventure.com?
WORTH THE SITE WAS FINE!

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? SUPERB

Operations (Rooming, outdoor pursuit programmes, support)? SUPERB

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: GOOD Fire Drill: GOOD

Room Allocation: GOOD Introductory Talk: GOOD

SECTION 3: Centre Facilities:

Pupil Accommodation: Teacher Accommodation:

Washing & Toilet Facilities: Cleanliness / Hygiene:

The Grounds: Catering:

Were there any accommodation problems? Room of eight to fight with one shower and 8 14yr old girls.

Standard of cleanliness / tidiness? (teacher & pupil) EXCELLENT

Standard of Furnishing? FINE NO PROBLEMS!

SECTION 4: Meals

Were the meals of an adequate standard? YES

Was there enough to eat? YES

Was the food served promptly? YES

Were all dietary requirements catered for? YES

How do you rate the packed lunches? N/A

Any other comments? NO SALAD @ SUPPER

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: ALL GOOD Professional: ALL GOOD

Which Instructors were motivating / clear / enthusiastic?

Ben Very Good
James Very Good

How do you rate the outdoor pursuits?

How do you rate the outdoor pursuit equipment? THE CANOES WERE POOR!

BROKEN SEATS NOT ENOUGH SPACE TO ADEQUATELY GIVE THE STUDENTS EQUAL / TRUE EXPERIENCE -

What were your pupil's favourite outdoor pursuits?

ZIP BUT GROUP SIZE 12/13 GIRLS ONLY GOT OFFER 190.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

RAFT / NO PROBLEM SOLVING NO INITIATIVE

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Improve initiative in activities such as Raft Building

1st Session
NOT REALLY ENOUGH

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SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? Lake

Which aspect of your stay was least enjoyed? GROUP SIZE TOO

BIG THIS YEAR TOO MUCH TIME HANGING ABOUT

How do you rate the overall product on a value for money basis?

REASONABLE

Will you be considering a further visit with Manor Adventure? YES BUT WE

FIND THE PROGRAMME IS NOT AS WELL SUITED TO OLDER STUDENTS - ANY FUTURE TRIPS WILL BE WITH YOUNGER STUDENTS

Where did you hear of Manor Adventure? PREVIOUS EXPERIENCE

What were the reasons for choosing Manor Adventure?

BEEN THERE

Which centre did you visit last year? ABERNANT

What other visits does your school organise? PSC

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France