

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: LLYNWETHO DATES: 17-20/5/24
NAME OF ACCOMMODATION: MANOR

Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre-Arrival

How could we improve our website, www.manoradventure.com ?
NO NEED TO IMPROVE

If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? NA
How professional was the Presentation Evening? NA
How did you rate our pre-visit administration? 1
Customer Services (Bookings, payments, support)? 1
Operations (Rooming, outdoor pursuit programmes, support)? 1
Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1
Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities

Pupil Accommodation 1 Teacher Accommodation: 1
Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1
The Grounds: 1
Were there any accommodation problems? NA
Standard of cleanliness / tidiness? (teacher & pupil) 1 - EXCELLENT
Standard of Furnishing? 1 - EXCELLENT

SECTION 4: Catering / Meals

Were the meals of an adequate standard? VERY HIGH STANDARD
Was there enough to eat? YES - PLENTY
Was the food served promptly? YES
Were all dietary requirements catered for? YES
How do you rate the packed lunches? N/A
Any other comments? CATERING STAFF ARE BRILLIANT AS ALWAYS !!!

SECTION 5: Centre Staff & Outdoor Pursuits

Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
YES - PETE IS A STAR!
How do you rate the Centre Staff / Instructors?
Helpful: 1 Professional: 1
Were the Instructors motivating / clear / enthusiastic? LONELY STAFF
How do you rate the outdoor pursuits? FANTASTIC AS ALWAYS
How do you rate the outdoor pursuit equipment? VERY GOOD
What were your pupil's favourite outdoor pursuits? POOLE BOATING / LAKE CHALLENGE
Are there any new outdoor pursuits you would like Manor Adventure to offer? HORSE RIDING?
Do you have any suggestions on how we could improve our product or outdoor pursuits?
N/A

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? EVERY ASPECT

Which aspect of your stay was least enjoyed? N/A

How do you rate the overall product on a value for money basis? VERY GOOD VALUE FOR MONEY

Will you be considering a further visit with Manor Adventure? YES (FOR SURE)

Have you any further general comments which you feel would be useful to us?

KEEP UP THE GREAT WORK!

Where did you hear of Manor Adventure? REP. (16 YES AWO!)

What were the reasons for choosing Manor Adventure? SERVICE - VALUE FOR MONEY!

Which centre did you visit last year? ABERNANT.

What other visits does your school organise? LLANURANNOG / CROIFF

SECTION 7:

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:



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manor adventure

COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres



Le Château du Broutel



Le Château de Warsy

