We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: CENTRE: ABERNANT. DATES: 22 - 28 /1/24 NAME OF ACCOMMODATION: ABENANT MONOR ADVENTURE.
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival How could we improve our website, www.manoradventure.com?
t
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Customer Services (Bookings, payments, support)?
Preview visit to the centre?
SECTION 2: Arrivals fast to grow Not Remuy Experience ? General Welcome: 4 keginimactivity. Fire Drill: 4 Number not clear fence. Room Allocation: 5 - Ct1705 - 63 Kids Introductory Talk: Quick. With class up 2 flights of Stairs - other schools canning down, Staffs on Mobiles not helping SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities: Q Cleanliness / Hygiene: Q Staff Lounge:
The Grounds: 2 More Shelter for author activities.
Were there any accommodation problems? Drying room -not drying Canteen floor
Very dangerous Many slypped on Wet floor Some radiators and floor not hanging of
Standard of cleanliness / tidiness? (teacher & pupil)
no camplaints
Standard of Furnishing? All good, no ussues

.....

SECTION 4: Catering / Meals Were the meals of an adequate standard? Les Excellent four of the been very accommodating with our fussy children Heavy warm. Was there enough to eat? YES!! - Excellent
Was the food served promptly? YES! - Excellent
Were all dietary requirements catered for? YES! - Excellent.
How do you rate the packed lunches?
Any other comments? Lovely Welsh Speaking Cook Serving US. Not an ussue but was sent wang menu
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? WSURE - A gentleman went through the parek with me.??
How do you rate the Centre Staff / Instructors? Helpful: Professional: 1
Were the Instructors motivating / clear / enthusiastic? IES! all punchual. and resdy to go - kept kids going in awful conditions. How do you rate the outdoor pursuits? Lovely activities if weather would, been better.
How do you rate the outdoor pursuit equipment?2
What were your pupil's favourite outdoor pursuits? Scanival Obsticle Course. Alos aclung Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? Having back up plan for Severe weather to be outside all day was serious.

.....

	SECTION 6: Overall Assessment
	Which aspect of your stay was most enjoyed? Canung Each to a hot Shower
	and faulities esp for free time Coffee Machine great!
	Which aspect of your stay was least enjoyed? Getting So wet that a Solying
	105m wasn't efficient enough - Need better room to ensure dry cothes
	How do you rate the overall product on a value for money basis?
	For this time of year AMAZING
	Will you be considering a further visit with Manor Adventure? LES - IDEAUY
	EASTER TIME - Can we book?
	Have you any further general comments which you feel would be useful to us?
	Fire alarm went off - NO STAFF TO CEAD - I WAS GIVEN A CUPBOARD
	To SORT OUR CHILDREN - Which was totally opp to the drill - No lights
	To Staff indoors not taking Charge - Trying to Sort 63 Kids into groups in Jack was and rain was MANIC
	Where did you hear of Manor Adventure? Other Schools
	What were the reasons for choosing Manor Adventure? Indon't facilities
l	ce bedrooms with showers able to allow a large number
	to Come Same time - Next year We have 90 children
	Which centre did you visit last year?
	What other visits does your school organise? Lendon, Glan Lyn, Langranneg
	yr6 yr5 yr3
	SECTION 7:
	Do you know of any other schools or colleagues who may be interested in visiting any
	of our centres in England, Scotland, Wales and France?
	Name:
	Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

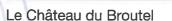
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy