

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed?

ACTIVITIES

Which aspect of your stay was least enjoyed?

N/A

How do you rate the overall product on a value for money basis?

✓ GOOD

Will you be considering a further visit with Manor Adventure?

YES

Have you any further general comments which you feel would be useful to us?
.....
.....
.....

Where did you hear of Manor Adventure?

PREVIOUS VISIT

What were the reasons for choosing Manor Adventure?

FACILITIES AND CENTRE MANAGED ENGAGEMENT LOCATION

Which centre did you visit last year?

ABERNANT

What other visits does your school organise?

EXED, EDUCATIONAL, SPORTS

SECTION 7:

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name:

Address:

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COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

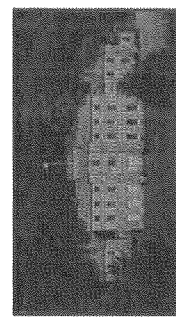
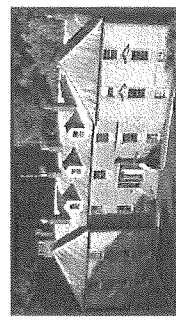
Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres



Le Château du Broutel



Le Château de Warsy

manor
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We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: Ms
CENTRE: Abbeville 1 DATES: 30-31 Jan 24
NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Reviews are
info required

If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? N/A
How professional was the Presentation Evening? N/A
How did you rate our pre-visit administration? Very Good
Customer Services (Bookings, payments, support)? V. Good
Operations (Rooming, outdoor pursuit programmes, support)? V. Good
Preview visit to the centre? N/A

SECTION 2: Arrivals
General Welcome: V. Good Fire Drill: Good
Room Allocation: Excellent Introductory Talk: Good

SECTION 3: Centre Facilities
Pupil Accommodation: V. Good Teacher Accommodation: V. Good
Washing & Toilet Facilities: V. Good Cleanliness / Hygiene: Excellent
The Grounds: V. Good
Were there any accommodation problems? None

Standard of cleanliness / tidiness? (teacher & pupil) Very Good
Standard of Furnishing? Very Good

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Excellent

Was there enough to eat? Yes, Plenty
Was the food served promptly? Yes - spot on!

Were all dietary requirements catered for? Yes
How do you rate the packed lunches? V. Good Pupils comment
'MUCH BETTER THAN SCHOOL
Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Yes - Very Good Engagement
Helpful: V. Good Professional: V. Good
Were the Instructors motivating / clear / enthusiastic? Yes in all areas!

How do you rate the outdoor pursuits? Good AND AS BEAUTIFUL
AND WELL DELIVERED
How do you rate the outdoor pursuit equipment? V. Good
What were your pupil's favourite outdoor pursuits? Hunt Kofles

Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?
None - Excellent Service