important to us and will be assessed by our management team. SCHOOL: ... PARTY LEADER: CENTRE: Abernant lake DATES: 18-22nd September 2023 NAME OF ACCOMMODATION: Abernant lake Please score on the following basis if not making any comment 2 - Very Good 3 - Good 1 - Excellent 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? 1.55 How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Excellent Operations (Rooming, outdoor pursuit programmes, support)? Excellent Preview visit to the centre? ... Good **SECTION 2: Arrivals** General Welcome: Good Fire Drill: Good Room Allocation: Very Good Introductory Talk: Very Good **SECTION 3: Centre Facilities** Washing & Toilet Facilities: Weny Good... Cleanliness / Hygiene: Weny Good... The Grounds: Excellent Standard of Furnishing? Basic but good

We constantly strive to improve our high standards. Your comments are very

Were the meals of an adequate standard?
were the meals of an adequate standard?
Was there enough to eat? Yes
Was the food served promptly? Yes
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
······································
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
No - unless the activity instructors had pointed them How do you rate the Centre Staff / Instructors?
Helpful:Very Professional:Very
Were the Instructors motivating / clear / enthusiastic? All instructors were amazing
ecial thanks to Charlie, Affi, Will, Mike & Ebony!
How do you rate the outdoor pursuits? Стося
•
How do you rate the outdoor pursuit equipment? Very Good
What were your pupil's favourite outdoor pursuits? Canvelng, paddle boarding,
Kayaking, climbing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?
No - More drying facilities
, J V
3

CECTION 4. Cotovina / Marala

Sp

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Activities
Which aspect of your stay was least enjoyed? Trying to dry clothes!
How do you rate the overall product on a value for money basis?Very g.ood
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us? Heads of Center to Make themselver more known to Staff and children Activity instructors are amazing, please pass on our thanks! Where did you hear of Manor Adventure? Suchool What were the reasons for choosing Manor Adventure? Value for Money, whose to Money, which centre did you visit last year? Which centre did you visit last year? What other visits does your school organise?
SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
Name: Name: Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

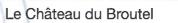
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy