SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
having the centre to oundives! Heating was on
Which aspect of your stay was least enjoyed? Same of tooms were a
but too warn
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
During the wenter you could offer hot
ans inbetween activity some
Where did you hear of Manor Adventure? Websete
What were the reasons for choosing Manor Adventure? Excellent all
round
Which centre did you visit last year?
What other visits does your school organise?
What other visits does your sorioor organiso.
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
N. N
Name:
Address: Address:

manor	
adventure	

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

School	-l - l l	Date 20th - 2270 Oct
	1	

NAME	FORM	ACTION/COMMENTS
	SEEN	
Peter Griffiths		>
Grace Hurley		
Dewi Jones	ショ	
Andy Gibson	2	
Carol Evans	06-	
Josh Hughes	/	
Emailed to Caroline		
Emailed school google		
review link		
Ebony Halliwell	/	









for

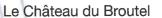
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team. SCHOOL: ₽ARTY LEADER: ... CENTRE: Abendant DATES: 20/10 to 22/10 NAME OF ACCOMMODATION: 2 Please score on the following basis if not making any comment 2 – Very Good 3 – Good 1 - Excellent 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? ... # 1 all gard. If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)?

Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: Fire Drill: Room Allocation: Introductory Talk: **SECTION 3: Centre Facilities** Pupil Accommodation! Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Were there any accommodation problems? Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?\

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Vere the meals of an adequate standard?
Vas there enough to eat?
Vas the food served promptly?
Vere all dietary requirements catered for?
low do you rate the packed lunches?
ny other comments? Food was excellent as always and the staff were very friendly helpful
very friendly / helpful
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors? lelpful: Professional:
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
/hat were your pupil's favourite outdoor pursuits? H.lgh. ropes
re there any new outdoor pursuits you would like Manor Adventure to offer? Mountain buy (Not swell was on cw/136) o you have any suggestions on how we could improve our product or outdoor pursuits?
The shower were a bit hard to regulate in some rooms + we reed
bath mats in the bathrooms