manor		
Address:	Address:	
Name:	Name:	
of our centres in England, Scotland, Wales and	France?	
Do you know of any other schools or colleague	s who may be interested in visiting any	
SECTION 7:		
<u>}</u>		
	N/A	
Which centre did you visit last year? ARERNI	ANT.	
What were the reasons for choosing Manor Ad	venture? PREVIOUS VIEITS	
Where did you hear of Manor Adventure?	GULAR VISITS	
ROOMS CHILDREN BRING SOAP/BODY WAS	H BUT NOT ANTI BACTERIAL, NEED IN	
A SMALL SPACE WITHOUT HAND		
Have you any further general comments which A FEW CHILDREN WERE UNWELL, P	you feel would be useful to us?	
_	or Adventure? YES	
How do you rate the overall product on a value	for money basis? CLOOD VALUE FOR MONEY.	
0 0 1 1 1		
Which aspect of your stay was least enjoyed?	LARK OF HAND SANITISER IN	
Which aspect of your stay was most enjoyed?		
SECTION 6: Overall Assessment		

Y	nanor
ad	venture

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

School	Date 23-27th Oct

NAME	FORM SEEN	ACTION/COMMENTS
Peter Griffiths	1	
Grace Hurley		
Dewi Jones	DJ	
Andy Gibson	9-	
Carol Evans	C.G.	
Josh Hughes		
Emailed to Caroline		
Emailed school google		
review link		
Ebony Halliwell		











for

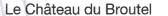
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team. PARTY LEADER: SCHOOL: .. CENTRE: ABERNANT DATES: NAME OF ACCOMMODATION: ABERNANT Please score on the following basis if not making any comment 4 – Acceptable 5 – Poor 2 - Very Good 3 - Good 1 - Excellent **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: CREAT Fire Drill: GREAT Room Allocation: GREAT Introductory Talk: GREAT **SECTION 3: Centre Facilities** Washing & Toilet Facilities: COOD Cleanliness / Hygiene: VECY POOR (IN ROOM3) The Grounds: ... GREAT Were there any accommodation problems? YES RADIATORS OFF / NOT WORKING Standard of cleanliness / tidiness? (teacher & pupil) ... Rooms TIDY Standard of Furnishing? ... AVERAGE

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meais
Were the meals of an adequate standard? Ex CELLENT
Was there enough to eat?YES
Was the food served promptly? .メミ
Were all dietary requirements catered for? YES BUT MORE CHECKS NEEDED ON DAIRY FREE YOGUETS How do you rate the packed lunches? NA
Any other comments? STAFF VERY KIND AND HEIPFUL ESPECIALLY WITH
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: EXCELLENT + PROFESSIONAL Professional: EXETUENT Were the Instructors motivating / clear / enthusiastic? YES TO ALL!
How do you rate the outdoor pursuits? EXCELLENT
How do you rate the outdoor pursuit equipment? EXCELLENT
What were your pupil's favourite outdoor pursuits? LAKE CHALLENCIE, RIFLES, CAMP FIRE, CLIMBING, LAKE WATER ACTIVITIES
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? PUT A FLOOD LIGHT ON AEROBALL FOR NIGHT SESSIONS DRYING ROOM DOOK SIGN OR AUTO LATCH.